



U.S. ARMY®



NEWCOMERS WELCOME

DFMWR/ACS Relocation Readiness Program



USAG FORT RUCKER MISSION AND VISION

MISSION: To take care of Soldiers, Family Members, and Civilians and set the conditions for Mission success.



VISION: Fort Rucker is the **DOD Standard** for infrastructure quality; is the provider of **consistent, quality services** that are a force multiplier in supported organizations' mission accomplishment, and **materially enhance Soldier and Family well-being and readiness.**

ARMY VALUES:

Loyalty: Bear true faith and allegiance to the US Constitution, the Army, your unit and other Soldiers

Duty: Fulfill your obligations

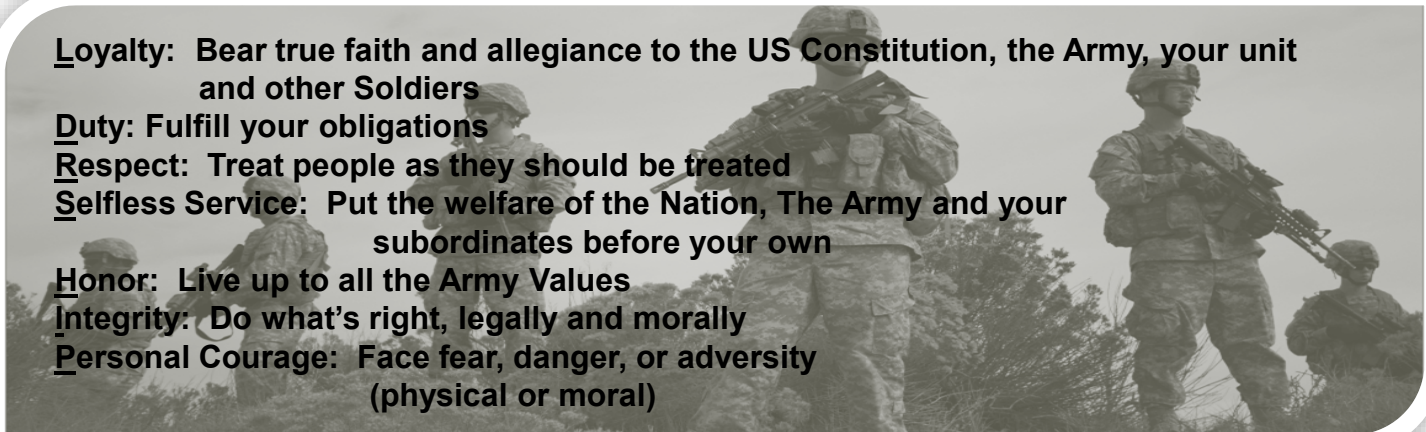
Respect: Treat people as they should be treated

Selfless Service: Put the welfare of the Nation, The Army and your subordinates before your own

Honor: Live up to all the Army Values

Integrity: Do what's right, legally and morally

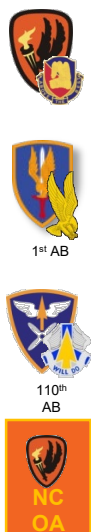
Personal Courage: Face fear, danger, or adversity (physical or moral)





FORT RUCKER ORGANIZATIONS

USAACE



Tenant Commands



Tenant Organizations



Public/Private Partners





LIVE WORK PLAY

Total Acreage: 62,855
(includes 1,454 leased)

- 5 Access Control Points
- 2 Visitor Control Centers
- Post Exchange
- Commissary
- Medical, Dental, & VA Clinics
- Veterinary Clinic
- 2 Dependent Schools
- 2 Dining Facilities
- 3 Chapels
- Post Theater
- Divot's, The Landing Zone, Mother Rucker's, Coffee Zones
- 2 Physical Fitness Centers
- Mini CDC
- Child, Youth, Teen Centers
- Center Library
- 20-Lane Bowling Center
- 27-Hole Golf Course
- 640-Acre Lake Tholocco
- 23 Cabins (inc Wounded Warrior Retreat)
- 1476 Family Housing Units (RCI)
- 624 Privatized Army Lodging Rooms

In the Works:

- Edmund W. Rucker School (K-6th Grade)
- East Lake Lodge and Banquet Facility (~2020)





PT INFO AND BUGLE CALLS

✓PT Hours Daily – 0600-0715

- Road Closures from 0515 to 0715

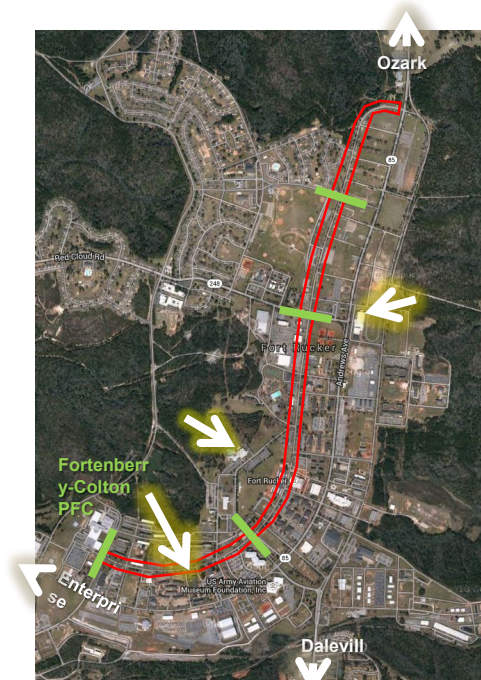
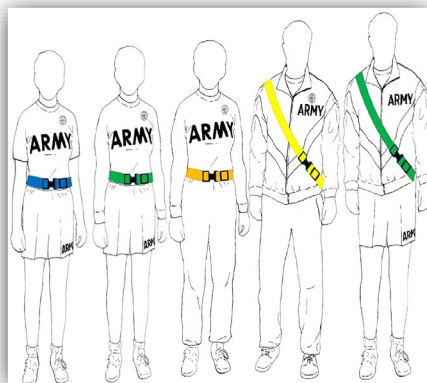
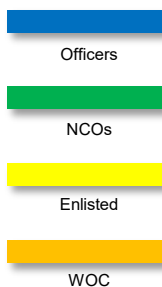
✓Reveille

- Reveille will take place daily at 0600 hrs

✓Retreat

- Mon thru Thurs at 1700
- Fri thru Sun and Holidays at 1600

Fort Rucker Blue Book Standards





FT. RUCKER EXCHANGE

1. Main Exchange: 503-9044

- Mon-Sat 0900-1900/Sun 1030-1800

2. Food Court: 503-9044 ext. 254

- Subway – Mon-Fri 0700-1900/Sat 0900-1900/Sun 0900-1800
- Charley's Grill – Mon-Sat 1030-1900/Sun 1030-1700
- Popeye's Chicken – Mon-Sat 1030-1900/ Sun 1030-1700

3. Mini Mall Express: 503-9338

- Mon-Sun 0500-2300/Sat 0500-2400/Sun 0700-2300

4. Military Clothing & Sales: 255-2186

- Mon-Sat 0900-2000/Sat 0900-1600/Sun Closed

5. Triangle Express: 598-1295

- Mon-Fri 0630-2000h/Sat 1000-1800/Sun Closed

6. Class Six: 598-1137

- Mon-Sat 0900-1900/ Sun 1100-1800




MWR contribution of \$1.3 million in 2018





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SHARP
Small Arms Repair Program




ICE
INTERACTIVE CUSTOMER EVALUATION




Veterans
CRISIS LINE
1-800-273-8255 PRESS 9



DOMESTIC VIOLENCE
RESOURCE CENTER




ARMY COMMUNITY SERVICE
ACS
OFFICE OF SUPPORTIVE CARE



FVAP GOV
FEDERAL VOTER ASSISTANCE PROGRAM

Port Bucker
The Home of Army Aviation

EMERGENCY NUMBERS
COMBAT MILITARY LINE
AVIATION DESIST
VIRTUAL ASSISTANT



U.S. ARMY INSTALLATION MANAGEMENT COMMAND
The U.S. Army's Mission
Serving the Hapless Professionalist™

FIND A GARRISON
Supports Armed Forces Community: Home, Army
Service/Support | Public Works/Desert | Safety
Human Resources | Complex Construction
Workforce

U.S. Army Environmental Command
Advancing the Future of the Army's
Installations, Forces & Environment |
Assistant Chief of Staff for Installation
Management

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FORT RUCKER INITIATIVES

- ✓ Army Wellness Center
- ✓ Functional Fitness Center
- ✓ Comprehensive Soldier and Family Fitness (CSF2) Training Center
- ✓ East Beach Lodge and Banquet Facility
- ✓ Combined Primary & Elementary School
- ✓ BOSS





Fort Rucker is



Together Everyone Accomplishes More



2018 Commander in Chief's
Installation of Excellence Award



2018 ACOE Gold
Award Winner



2017 ACOE Silver
Award Winner



2016 ACOE Silver
Award Winner



2013 ACOE Gold
Award Winner





U.S. ARMY®



LYSTER ARMY HEALTH CLINIC



Clinic Information

Monday-Friday
0730 – 1615

*Closed Weekends and Federal Holidays

*Clinic Closes at **1200** on the **THIRD**
WEDNESDAY of each month for **Training**

Patient Appointments

1-800-261-7193

After Hours Nurse Line

1-800-874-2273

Face coverings
REQUIRED
in this facility



Lyster Army Health Clinic





CORONAVIRUS DISEASE 2019 COVID-19



Coronavirus:

Please take precautions to protect yourself and those around you.

- Wash your hands
- Wear a mask
- Practicing Social Distancing

<https://www.tricare.mil/coronavirus>

Do you have a fever, cough, or shortness of breath and been exposed to someone who has been recently quarantined for the Coronavirus or has been tested positive for the Coronavirus? If you or a family member believe you might be infected with COVID-19, use one of the options below BEFORE going to Lyster AHC or your local ER. Unless you are experiencing a medical emergency, please call one of the following numbers before going to LAHC:

- LAHC Appointment Line: (800) 261-7193
- LAHC COVID-19 Hotline: (800) 261-7193, option 8
- 24/7 TRICARE Nurse Advice Hotline: (800) 874-2273, option 1
- TRICARE Online (TOL) Secure Messaging:

<https://app.tolsecuremessaging.com/>

TO OUR PATRONS:

**Keep a safe distance
between yourself and others.**

The CDC is recommending
at least 6 feet when in public areas.



S O C I A L D I S T A N C I N G



To ensure everyone's safety
we are ensuring all
areas are routinely
cleaned and sanitized.





COVID-19 ADJUSTED SCHEDULE OF SERVICES

COVID ADJUSTED SCHEDULE OF SERVICES

Procedures	ADJUSTED	External screenings (Temp Check) & Face Coverings required prior to entering clinic.
Pharmacy	ADJUSTED	Main Pharmacy Hours Mon-Fri 0730-1615 Drive Thru Pick-Up Mon-Fri 0730-1615 Mandatory Drop Off for New Prescriptions Hours Mon-Fri 0730-1530 Phone-In Refill Hours Mon-Fri 0730-1530
Sick Call	ADJUSTED	Sick Call cancelled. Utilize normal hours 0700-1600 for appointments (800) 261-7193.
Primary Care Appointments	ADJUSTED	All primary care appointments will be booked for virtual/telehealth. Appointments will be reviewed by nursing staff if patient needs to be present per provider's recommendation.
Well Baby Visit	ADJUSTED	Well baby/child immunizations 24 months and under by appointment only WED mornings, face to face with provider will be deferred unless specified by the provider.
Occupational Health	ADJUSTED	Virtual pre-placements and DAC pilot physicals for the months of April and May only.
Immunization Clinic	ADJUSTED	Immunizations available for Readiness and Allergy injections only at this time. (334)255-7156
Behavioral Health	ADJUSTED	Acute appointments only face to face, all others virtual
Radiology	ADJUSTED	MRI is closed, CT as needed, and servicing acute appointments
Laboratory	OPEN	Normal hours, Mon-Fri 0700-1600
Optometry	ADJUSTED	Tuesday & Thursday: Flight physicals and emergencies along with glasses pick up. Monday, Wednesday, Friday - On Call for Emergencies Only
Audiology	ADJUSTED	Tuesday & Thursday: Flight physicals and emergencies along with hearing aid pick up. Monday, Wednesday, Friday - On Call for Emergencies Only
Chiropractic	ADJUSTED	Urgent cases only
Physical Therapy	ADJUSTED	Urgent, Post-op < 12 weeks, and Flight Readiness (downslip). All others Telehealth.
Education	CLOSED	Classes/training suspended
EFMP/EDIS	ADJUSTED	Closed to home visits and outreach. Conducting cases management through virtual appointments.
Patient Administration Division	ADJUSTED	Patient Administration tab on Lyster website: https://lyster.amedd.army.mil/ has downloadable forms that can be sent electronically not requiring you to come to the clinic for records request. Call (334) 255-7835 for virtual registration to Lyster.
Nutrition	ADJUSTED	Virtual health appointments are being conducted telephonically only
Army Wellness Clinic (AWC)	ADJUSTED	Virtual health appointments are being conducted telephonically only, Teaching 3 classes weekly on Monday, Wednesday and Friday at 1000 on Fort Rucker AWC Facebook page. We are posting information via social media on healthy lifestyle on Instagram and Facebook.





NURSE LINE (NAL)

- ✓ **Military Health System (MHS) Nurse Advice Line**
 - 1-800-TRICARE (1-800-874-2273) Option 1
- ✓ **Available 24/7 by phone, web chat, and video chat**
- ✓ **Get evidence-based health care advice from a registered nurse**
- ✓ **Find an urgent care or emergency care facility**
- ✓ **Receive recommendations for the most appropriate level of care**
- ✓ **Schedule same or next day appointments when recommended by a registered nurse and enrolled to a military hospital or clinic**

Virtual Health Platforms

- **TELEPHONE** your provider will call you at your scheduled appointment time.



- **SECURE MESSAGING** can be used to email your provider (medication refills, referral renewals, etc.) and securely send forms or images to your provider. Your provider can also share educational materials and return needed forms to you. **



**PATIENT
PORTAL**
TRICARE® Online

**SECURE
MESSAGING**

<https://app.tolsecuremessaging.com/>

- **ADOBE CONNECT** is used for “face to face” interaction (similar to Skype or FaceTime). Please download the application free on your mobile device. Your provider will send a secure URL link to connect in a secure virtual room prior to your appointment when applicable. **



**Creating user accounts now will prevent delays in care when services are required.





MEDICAL IN-PROCESSING

Monday-Friday, 8:00 a.m. to 2:00 p.m.
334-255-7038



During medical in-processing at Lyster Army Health Clinic beneficiaries can:

- Obtain their primary care manager
- Medical screenings
- MEDPROS check
- TRICARE online
- Secure Messaging registration
- And more!

VIRTUAL In & Out Processing

<https://lyster.amedd.army.mil/Plan-A-Visit/Medical-In-Out-Processing/>





LYSTER UPDATES

EFMP Updates



ENROLLMENTS:

We will continue to accept enrollments for processing via usarmy.rucker.medcom-lahc.list.efmp@mail.mil. Any identified corrections or the need for additional information will be transmitted to the Service/Family Member via encrypted e-mail or telephone. If the provider needs to make a correction, the time in which the enrollment is returned may be delayed. If possible and with the permission of the Family Member, we will send the enrollment forms to the Family Member's provider. For enrollments, dis-enrollments and updates; we will continue to conduct the administrative/ medical reviews.

RECONSIDERATIONS:

We will complete reconsiderations on a case-by-case basis. Please notify the EFMP staff if you are requesting a reconsideration and information will be provided to you.

OVERSEAS SCREENINGS/FAMILY MEMBER TRAVEL SCREENINGS:

Overseas Screenings/Family Member Travel Screenings will be conducted virtually in lieu of in person appointments. The virtual appointments will be conducted by EFMP staff using an approved audio/visual modality. We will interview Families in the order that complete overseas/Family Member Travel screening packets are received. We will contact you to schedule an appointment.

We appreciate your patience and understanding during this time.

Updated April 7, 2002

PHARMACY Hours Update

Pharmacy Hours:

Monday-Friday - 0730-1615

Drive Thru Pick Up for Drop Off &
Drive Thru Pick Up for Refills Hours

Monday-Friday - 0730-1615

Prescription Drop Off (Mandatory) Hours

Monday-Friday - 0730-1530

Exception only for in clinic prescriptions.

Pharmacy Phone: (334) 255 - 7178 or (334) 255- 7175

** All Pharmacy 3rd Wednesday of the Month: 0730-1200 **

<https://lyster.amedd.army.mil/>

CORONAVIRUS DISEASE 2019
COVID-19

PATIENT ADMINISTRATION: Record Requests/Registration

LAHC Patient Administration (PAD) has adjusted their process for services to limit in person contact.

Patient Administration (PAD): (334) 255-7835
For Virtual Registration.

To reduce traffic in the clinic,
you can visit the
Patient Administration tab at:

<https://lyster.amedd.army.mil/>

Website



PAD Downloadable forms are available online that can be sent electronically to eliminate the need to come inside the clinic at this time.





PATIENT-CENTERED MEDICAL HOME

- Lyster's Patient-Centered Medical Home (PCMH) model places the patient at the center of care and emphasizes care coordination and communication.



Lyster has three medical home teams:

- ✓ **Team Courage- Family Medicine/Pediatrics**
- ✓ **Team Integrity- Internal Medicine/Family Medicine**
- ✓ **Team Respect- Aviation Medicine**





Certain screening measures and medical conditions are monitored through Lyster:



- PAP testing for cervical cancer screening
- Chlamydia screening
- Mammograms for breast cancer screening
- Colon cancer screening
- Diabetic testing
- Well Child Visits
- And certain illnesses such as depression, low back pain, bronchitis in adults, and upper respirator infections and sore throat in children

The screenings and treatments are based on Clinical Practice Guidelines.

All facilities are measured against each other.

If you have had screenings at another location you may need to complete a release of information and have it sent to Population Health.

Questions? Contact the Population Health Nurse at 334-255-7020.





SOLDIER SERVICES

- **Primary Care Manager for All Active Duty**
- **Sick call: Monday - Friday from 0600 - 0630**
- ***Available for Active Duty Soldiers with acute illness/injury**
- **Up-Slips / Aviation related issues**
- ***Call 1-800-261-7193 to book a SAME DAY APPOINTMENT with Team Respect. Process created to reduce your wait time and improve continuity between the patient and provider.**
- **Physicals – BY APPOINTMENT ONLY**
- **Immunizations**
- **Dermatology**
- **Pharmacy**
- **Radiology**
- **Laboratory**
- **Physical Therapy**
- **Behavioral Health**
- **Lifespace Center**
- **EDIS**
- **Audiology/Optometry**
- **Nutrition Care**
- **Speech Therapy**





HEALTH PLATFORMS

Access to Care

<http://www.tricareonline.com/>
www.TOLSecureMessaging.com

Connect with your doctor online and save time

With services from TRICARE® Online Patient Portal Secure Messaging, you can:

- Schedule web visits with your doctor
- Book appointments
- Request/review lab and test results
- Email your doctor a question
- Request medication refills
- Request a referral

It's healthcare that clicks.

PATIENT PORTAL **SECURE MESSAGING**

ACCESS ARMY MEDICINE

TRICARE ONLINE (TOL)

- Make/Change/Cancel an Appointment, 24/7
- View/Print/Share Personal Health Data
- Find a Doctor
- Refill a Prescription
- Transfer My MTF Enrollment

www.tricareonline.com

U.S. ARMY

Virtual Health Platforms

- **TELEPHONE** your provider will call you at your scheduled appointment time.
- **SECURE MESSAGING** can be used to email your provider (medication refills, referral renewals, etc.) and securely send forms or images to your provider. Your provider can also share educational materials and return needed forms to you. **
<https://app.tolsecuremessaging.com/>



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**Creating user accounts now will prevent delays in care when services are required.





JOINT OUTPATIENT SURVEY

**WE CARE
WHAT YOU
THINK**

Take the
**JOINT
OUTPATIENT
EXPERIENCE
SURVEY**



For more information,
visit www.health.mil.



Joint
Outpatient
Experience
Survey

 **JOES**

You may receive a
Joint Outpatient Survey (JOES)
in the mail after your appointment.

Questions will pertain to your military health care experience and provide Lyster with feedback on what we're doing right and what we can do better.

Surveys also assist Lyster financially. Money received from positive feedback on JOES surveys go back into patients' healthcare.





FIND LYSTER ONLINE



Like us on Facebook at
[LysterArmyHealthClinic](https://www.facebook.com/LysterArmyHealthClinic)

For clinic announcements, information on your healthcare and more, visit us online at
[Lyster.amedd.army.mil](https://lyster.amedd.army.mil)





U.S. ARMY®



SHARP PROGRAM

SEXUAL HARRASMENT/ASSAULT RESPONSE & PREVENTION

POC (334) 255 8968



FORT RUCKER SHARP TEAM



1st AB SARC



110th AB SARC



Garrison SARC/VA



ATSCOM/ TAOG SARC



USAACE SHARP PM



1st AB VA



110th AB VA

DOD SAFE
HELPLINE
(877) 995-5247

SUICIDE
PREVENTION
LIFELINE
1-800-273-8255



ATSCOM/ TAOG VA

24/7 SHARP HOTLINE (334) 470-6629





U.S. ARMY®



DEPARTMENT OF PUBLIC SAFETY

POC (334) 255 2222



DIRECTORATE OF PUBLIC SAFETY





AGENDA

- **DPS Mission, Vision, Goals**
- **Fort Rucker Regulations**
- **Law Enforcement / Security Topics overview**
- **Privately Owned Firearms (POF)**
- **Child Supervision**
- **Motorcycle Operation**
- **Stray Animals**
- **Preventative Security Measures**
- **Access Control Points (ACPs)**
- **Visitor Control Centers (VCC)**
- **Fish and Game Law Enforcement**
- **Recreational Vehicles and Equipment**
- **Installation Warning System**
- **Discovering and Reporting Crimes**
- **DPS Contact Information / Location**

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MISSION, VISION, AND GOALS

Mission

Plan, direct, and conduct first class Law Enforcement, Physical Security, and Fire Prevention and Suppression operations in order to provide a safe and secure environment for the entire Fort Rucker community.

Vision Statement

A professional and transparent organization which exceeds overall emergency response standards, while promoting public safety and assistance through the proactive measures of prevention and education.

Goals

Recognized credibility in all DPS-related operations throughout the installation and the surrounding communities.

Protect the force through frequent assessments, resulting in enhanced quality of life for all who reside on and visit the installation.

Support the community through “customer focused” service, resulting in a highly resilient customer base.

Continue to foster relationships with local/state/federal emergency response agencies that support Fort Rucker.





PERTINENT FORT RUCKER REGULATIONS

- Fort Rucker Regulation 40-16 (Animal Control)
- Fort Rucker Regulation 190-5 (Ft Rucker Motor Vehicle Reg)
- Fort Rucker Regulation 215-1 (DFMWR Hunting, Fishing, Water Safety and Trapping)

- USAACE Regulation 600-1 (Prohibited and Regulated Conduct)
- USAACE Regulation 608-6 (Supervision of Children)

- <http://intranet.rucker.army.mil/>





LAW ENFORCEMENT / SECURITY TOPICS

Speeding

- DON'T do it!
- Anyone caught speeding 20 MPH higher than the posted speed limit will automatically lose on-post driving privileges for 30 days.
- Speeds range from 10 to 45 MPH anything more than that.
- Speed limit on post is 30mph unless otherwise posted.
- 10 mph in parking lots; 20 mph in housing.
- **Biggest issues occur within housing areas and near schools.**

Parking

- Park only in designated parking areas.
- **DO NOT PARK:** on grass; handicap parking. spaces; Fire lanes; and housing areas if you don't reside in it. DO NOT park allowing your vehicle to stick out into traffic.
- LE personnel DO assess parking conditions prior to initiating a traffic citation BUT (best practice: park only in designated parking areas).
- **All abandoned vehicles or vehicles parked in unauthorized parking areas are subject to towing.**

Seatbelts

- Wear your seatbelts!
- Make sure your children are secured either by seatbelt or car seat.

Hands Free

- **No talking/ texting on cell phone while operating a motor vehicle.**
- **(Fort Rucker Regulation 190-5)**

Punishments

- The violations above are covered under Alabama State Statues.
- Operating a vehicle on the Fort Rucker footprint is a privilege and as such can be suspended or revoked.
- **WE DO ISSUE MONETARY CITATIONS.**





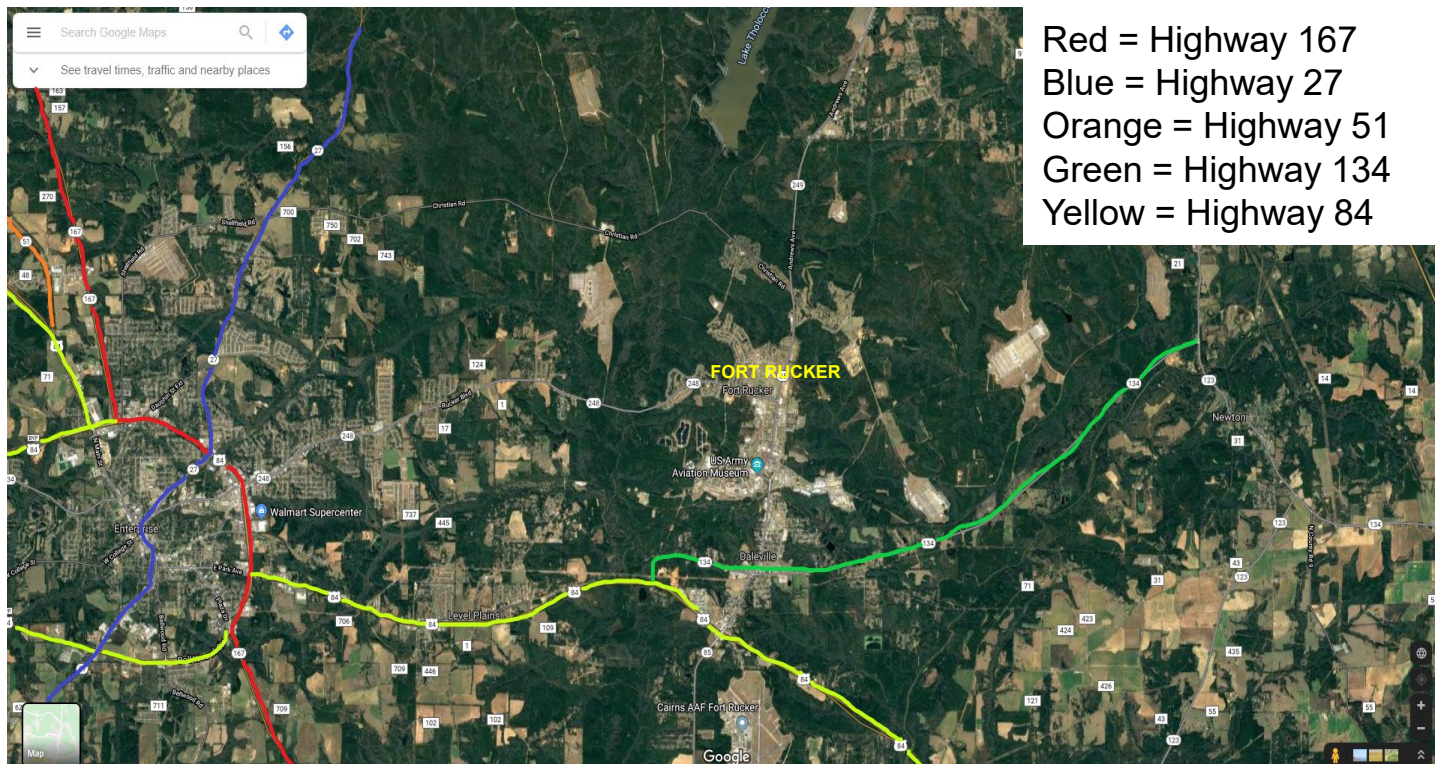
LOCAL DRIVING HAZARDS

- Highway 27, going from Ozark, AL to Enterprise, AL is Ft. Rucker's deadliest road due to personnel driving at high rates of speeds.
- Historically, Highway 167 going from Troy, AL to Panama City, FL has been a location of multiple traffic fatalities and accidents of Military members, Family members and DoD employees.
- Highways 231, 84, 51, and 134 are just a few of the Highways that surround Ft. Rucker in the local community. They are all locations where Military, Family members and DoD employees have been victims of accidents due to either speeding or negligent drivers.
- The biggest area on Ft. Rucker for accidents is in **PARKING LOTS!!**





LOCAL DRIVING HAZARDS CONT.

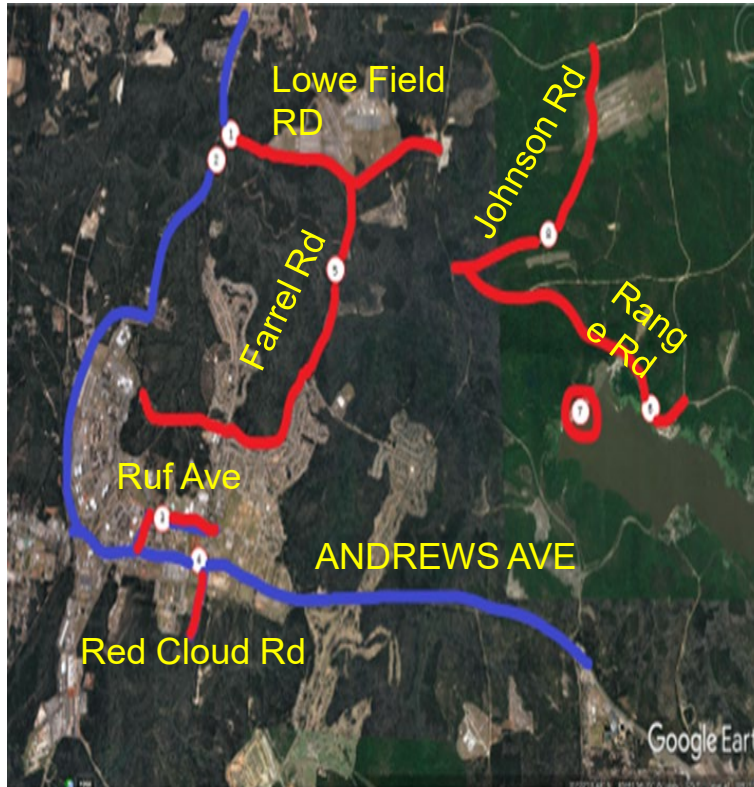


Red = Highway 167
Blue = Highway 27
Orange = Highway 51
Green = Highway 134
Yellow = Highway 84





LOCAL DRIVING HAZARDS CONT.



Low Water Crossings/Potential Flooding Areas

1. Lowe Field Rd Bridge
2. Claybank Creek Bridge on Andrews Ave
3. Ruf Ave between Novosel St. & Innkeeper St
4. Intersection of Andrews and Red Cloud Rd
5. Claybank Creek Bridge on Farrel Rd
6. Johnson Rd off of Christian Rd
7. Lake Tholocco
8. Range Rd enroute to Ech Stagefield

Flooding

Choctawhatchee River and Little Choctawhatchee River off of Highway 84 going towards Dothan has flooded in the past. This area is watched during inclement weather for flooding but hasn't flooded since 2010.





DRUGS

What do we deal with most on Fort Rucker?

Marijuana and it's derivatives (CBD)

(YES!!! CBD IS ILLEGAL FOR SOLDIERS TO USE AND/OR POSSESS)

Marijuana and CBD are the highest drug/contraband seen on Fort Rucker along with the abuse of prescription medication coming in a close second.

AR 600-85 Chp 4-2 (p) Prohibits Soldiers from using Hemp or products containing Hemp oil.

Prescription Drugs and Methamphetamines

If you see prescription drugs that are not prescribed to the person who possesses them they could be in wrongful possession of a controlled substance.





PRIVATELY OWNED FIREARMS (POF)

- POFs cannot be stored in the barracks, POVs or work areas.
- POFs may be stored in Corvias housing and unit arms room.
- POFs must be stored in a locked container; trigger locks, or chamber cable locking devices should be used.
 - Registered POFs can only be transported on the installation when the individual is enroute to a bona fide sporting event.
 - All POFs on the installation must be registered with DPS within **24 hours** (DPS Fort Rucker Form 818).
- State concealed weapons permits are **NOT** valid on Fort Rucker.
 - All Soldiers that purchase a weapon at the Fort Rucker AAFES Exchange must register their weapon(s) with DPS within **24 hours** of purchase if residing on the installation or plan on bringing the weapon on post.
- All Soldiers must now get unit commander signature on DPS Form 818 when registering weapons with DPS.
- **The transportation of a loaded weapon on Fort Rucker is absolutely prohibited!!!**

(See USAACE Reg 600-1)





CHILD SUPERVISION

- Any child 9 and under must have direct supervision.
- Any child 10 y/o can be left alone for **1 hour** and 11 y/o up to **3 hours**, but have access to indirect supervision (neighbor or phone contact with parent).
- 12 -13 y/o up to **6 hours** with immediate access to adult supervision or contact with a parent, no overnight.
- 14-16 y/o no longer than **9 hours** with immediate access to adult supervision, no overnight.
- 17-18 y/o (12 grade) no more than **2 consecutive overnight periods** with access to adult supervision.

(Fort Rucker Child Supervision Policy letter, USAACE Regulation 608-6
"Supervision of Children" and AR 608-6)





MOTORCYCLE OPERATION

- Soldiers will wear an approved DOT helmet
(see Appendix D, Fort Rucker Regulation 190-5).
- Leather boots or over-the-ankle leather hard-sole shoes are the only acceptable footwear while riding a motorcycle; **NO SNEAKERS.**
- Full-fingered motorcycle gloves or mittens, long trousers and a long-sleeved shirt or jacket.
- Shatter resistant eye protection.
 - It is **recommended** that Motorcycle operators and passengers wear PPE that incorporates fluorescent colors and retro reflective material, IAW AR 385-10.





STRAY ANIMALS & PETS

- Recent increase in stray animal calls to DPS.
- If you spot a stray animal, please contact the Police Desk at 255-2222.
- If you reside on Fort Rucker and own a companion pet, the companion pet must be microchipped within 72 hours of arrival to Fort Rucker.
- Animals declared a nuisance by DPS or the Post Vet Clinic are subject to removal from the installation (See Fort Rucker Reg 40-16).
- Dogs identified as aggressive breeds are prohibited on Fort Rucker. Bull Terriers, Chows, Pit Bulls, Rottweiler, Doberman Pinschers and wolf hybrids.





ACCESS CONTROL POINTS (ACPS)

- Ozark, Enterprise and Daleville Gates are open 24/7.
- Newton Gate is open from 0500-0700, 1300-1500, 2130-2245 (Mon-Fri), **Sat and Sun, closed on holidays.**
- Faulkner Gate is open from 0430-2030 (Mon-Fri), **Sat and Sun, closed on DONSA's and holidays.**
 - If in the inspection lane, have your drivers license, vehicle registration and proof of insurance ready.
- At night, turn on the interior light of the vehicle to enable security personnel to visually check the vehicle.
- Follow directions of all security personnel at Gates.
- Remind friends and family visiting Fort Rucker of our installation entry requirements.





VISITOR CONTROL CENTERS (VCC)

- Ozark Gate VCC is open from 0800-1600 (Mon-Fri), closed Sat and Sun, closed on DONSAs and holidays.
- Daleville Gate VCC is open 0800-1600 (Mon-Sun).
- Non-DoD visitors applying for a Visitor Access Card must produce a valid form of ID listed in AR 190-2 para 3-1c(3) and complete Fort Rucker Form 2746-R-E.
- Installation VCCs will issue a Visitor Access Card for up to 180 days without sponsorship.
- Visitor Access Cards are valid until midnight on the expiration date.
- Access control guards will examine all Visitor Access Cards and valid form of ID during gate operations to ensure the card has not been manipulated.
- Visitor Access Cards are non-transferable.





FISH AND GAME LAW ENFORCEMENT

- If wishing to hunt, trap, boat or fish on Fort Rucker, please ensure you familiarize yourself with Alabama State requirements and Fort Rucker Reg 215-1.
- Alcohol and outdoor recreational activities don't mix. Be responsible, think safety and enjoy yourself.
- Please review Appendix B to **Fort Rucker Reg 215-1** for common violations and penalties. Be an ethical sportsman and always comply with the requirements.
- Must contact Range Control for information on open hunting areas then use Hunt-Trac to enter the area.
- Go to **"isportsman.net"** for on-post fishing and hunting license.
- Go to **"outdooralabama.com"** for hunter education card.
- IAW USAACE Reg 600-1 and FR Reg 215-1, licensed motor vehicles are limited to operation on paved roads, gravel roads and maintained dirt roads.
 - **Trail bikes and all-terrain vehicles are prohibited from use on Fort Rucker in all areas.**
 - Law enforcement and handicapped hunters are excluded.





RECREATIONAL VEHICLES AND EQUIPMENT

- Patrons wishing to park their recreational vehicles and equipment
 - Campers
 - Boats
 - Trailers
- May do so at the Fort Rucker RV Storage Lot on Hatch Road across from the Equestrian Center and Silver Wings Golf Course.
 - They must be registered with the Arts and Craft Center on 5th Ave to utilize this lot; POC is at 255-9020.
 - Recreational vehicles and equipment may **NOT** be parked in residential areas on Fort Rucker.





SEVERE WEATHER WARNING SYSTEM

TORNADO
WARNING
SIGNAL

STEADY TONES ON THE POST SIREN SYSTEM

Steady Tone
on SIRENS

Pause

Steady Tone
on SIRENS

Pause

Steady Tone
on SIRENS

(Sirens will continue in this pattern until the threat to the Fort Rucker area has passed.)

TAKE IMMEDIATE SHELTER!

Tune to Fort Rucker Cable Channel 6,
Fort Rucker AM 1640,
Local Television and Radio Stations
For Further Emergency Information

ALL CLEAR SIGNAL



(.wav)

REPEATING HIGH/LOW TONES ON THE POST SIREN SYSTEM
(SIMILAR TO EUROPEAN EMERGENCY VEHICLES)





SIREN WARNING SYSTEM FOR:

**Intruder Alerts HAZMAT, Chemical, Biological Warnings or
Antiterrorism Warnings**



SIREN WARNING SIGNAL

LOUD WHOOPING TONES

(Tone goes from low pitch to high pitch, then repeats.)



(.wav)

IMMEDIATE ACTIONS REQUIRED:

- Lock all building entrances and exits.
- Verify identity of all personnel in building.
- Inspect interior of building for suspicious packages.
- Maintain observation over surrounding areas.
- Report suspicious persons or vehicles.
- Monitor channel 6 for further information.





DISCOVERING AND REPORTING CRIMES

- Report emergencies, all suspicious activity and prohibited conduct to the Police Duty Desk at 255-2222 immediately; to remain anonymous, call Dial-A-Crime at 255-3333.





DPS LOCATION

Directorate of Public Safety

- Headquarters for Military Police, Security Guard, Fire & Physical Security Divisions
- Location: Bldg. 5001 Lucky Star Street, Ft Rucker, AL 36362



MP Desk: 255-2222





Directorate of Public Safety
(DPS)
Bldg. 5001, Lucky Star Ave

DPS Provost Marshal
(334) 255-0056

DPS SGM
(334) 255-1922





U.S. ARMY®



RELIGIOUS SUPPORT OFFICE



USAACE & GARRISON MINISTRY TEAM

MISSION

Provide comprehensive religious support for the United States Army Aviation Center of Excellence and Fort Rucker Community to ensure the *free exercise* of religion, spiritual, moral, and ethical leadership and professional advance and services for the Command and Fort Rucker.





WHAT WE DO

- ☐ Pastoral Counseling (*Confidential*)
- ☐ Religious Literature: Daily Breads, Bibles, etc.
- ☐ Religious Education
- ☐ Religious Groups Community Liaison
- ☐ Crisis Counseling, Emergency Response
- ☐ Weddings/Marriage 101
- ☐ Memorial Ceremonies / Services
- ☐ Hospital Visitation
- ☐ Ceremony Support
- ☐ Advise on Religious Accommodations
- ☐ Referrals for Denominational Rites
- ☐ Strong Bonds Training (*Married/Single*)
- ☐ Protestant Women of Chapel
- ☐ Catholic Women of Chapel
- ☐ Youth of Chapel
- ☐ Children's Programs





CHAPEL SERVICES

Talk-2-Chaplain Hotline:

- Monday-Friday, 0900-1700, (334) 255-9566

Virtual On-line Worship Services:

- Daily Devotionals (Pre-recorded)
- Sunday, 0800 - Protestant Traditional (Pre-recorded)
- Sunday, 0900 - Catholic Mass (Livestream)
- Sunday, 1045 - Protestant Contemporary (Livestream)

www.youtube.com/FortRuckerChaplain

www.facebook.com/fort.rucker.chapels





INSTALLATION MINISTRY TEAM

CONTACT US:

Religious Support Office – 334-255-2989/2012

Wings Chapel – 334-255-9566

Main Post Chapel – 334-255-3140

Headquarters Chapel – 334-255-3544

Spiritual Life Center – 334-255-3946

Family Life Center – 334-255-3903

1st Aviation Brigade Chaplain – 334-255-9893

1-13th Aviation Regiment Chaplain – 334-255-1338

1-145th Aviation Regiment Chaplain – 334-255-9936

110TH Aviation Brigade Chaplain – 334-255-2238

1-11TH Aviation Regiment Chaplain—334-255-1119

1-14th Aviation Regiment Chaplain—334-255-5135

1-212th Aviation Regiment Chaplain—334-255-4542

1-223rd Aviation Regiment Chaplain—334-255-8516

164th TAOG/ATSCOM Chaplain – 334-255-8774

WOCC Chaplain – 334-255-0778





U.S. ARMY®



FORT RUCKER SUPPORT AGENCIES



SPONSOR AN INTERNATIONAL MILITARY STUDENT

**...great opportunity to serve as a goodwill
ambassador
of the United States of America**



For information, contact the U.S. Field Studies Program at Fort
Rucker

usarmy.ruckerfsp@mail.mil
(334) 255-2391





ARMY EMERGENCY RELIEF

**MORTGAGE/
RENT**

UTILITIES

FOOD

**Army Emergency Relief
Provides HOPE during
Financial Troubled Times
#JustAsk**

**PCS MOVE
COSTS**

**VEHICLE
REPAIRS**

**EMERGENCY
TRAVEL**

**Ft Rucker AER Office:
Building 5700, Rm 350
334-255-2341**





ARMED FORCES BANK

- Open 7 Days a week
- Located inside the AAFES Exchange
- Checking account with Instant Issue Debit Card
 - DFAS Early Pay
 - VA Loan Experts
- Access to 30,000+ surcharge free ATM's
- Dedicated Military bank Since 1907
- Deposit Cash At 4000+ Wal-Mart Locations
 - Secured Credit Cards

Person to Person and Account to Account Transfers – COMING SOON

For questions please contact us at:
Telephone: 816-412-6027





MWR MARKETING



Center Library

212 Ruf Ave.
(334)255-3885

<https://rucker.armymwr.com/categories/libraries>



CENTER LIBRARY

HOW TO ORDER MATERIALS

PATRONS CAN REQUEST ITEMS BY PHONE OR EMAIL.

EMAIL:

usarmy.rucker.imcom-atlantic.mbx.dfmwr--center-library@mail.mil

GMAIL:

fruckercenterlibrary@gmail.com

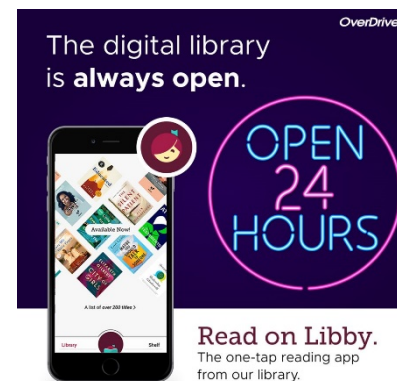
ONCE ITEMS ARE AVAILABLE, THE PATRON WILL BE NOTIFIED AND GIVEN A TIME TO PICK UP THEIR MATERIALS.

FOR MORE INFORMATION CONTACT (334) 255-3885

Operating Hours *

MONDAY - FRIDAY 10AM TO 5 PM
SATURDAY 10 AM TO 2 PM
CLOSED SUNDAYS AND HOLIDAYS

*Hours subject to change



No classes or scheduled activities until further notice. Browsing is available, but curbside pickup is encouraged.



Craft Kits!
StoryWalk®!
Virtual
Storytimes!
And more!





ARMY SUBSTANCE ABUSE PROGRAM (ASAP)

The ASAP mission is to strengthen the overall fitness and effectiveness of the Army's workforce to conserve manpower and enhance the combat readiness of Soldiers.

ASAP Services include:

- Training- ASAP staff provides Alcohol Awareness & Suicide Prevention Training annually & will address specific organizational trends as needed. For more information, call 334-255-7919 or 334-255-7508.
- Drug Testing & Unit Prevention Leader (UPL) Training- Drug testing services are provided for new employees and DACs in a Testing Designated Position (TDP); UPL training is provided quarterly. For more information, call 334-255-7921.
- Employee Assistance Program (EAP)- The EAP Coordinator provides short term, solution focused counseling for DA Civilians, NAF employees, adult Family Members of active duty Soldiers and retirees. For more information, call 334-255-7678.

The ASAP is located inside Lyster Army Health Clinic, Suite T100.
For questions or concerns about any of these services, please contact
ASAP Manager, 334-255-7450.





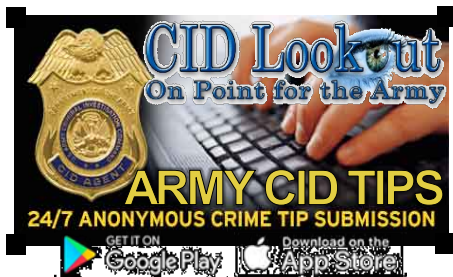
CRIMINAL INVESTIGATION DIVISION

MISSION:

- Conducts serious & Sensitive Criminal Investigations
- Collects, analyzes, and disseminates criminal intelligence.
- Conducts protective services operations
- Provides forensic laboratory support
- Provides Logistic Security Support

To report crime contact the Fort Rucker MP Desk at 255-2222.

Recruiting and administrative questions Fort Rucker CID Office: 334-255-3108.



Do you have what it takes to be a
FEDERAL AGENT
www.cid.army.mil/militaryagents2

DoD
Safe Helpline
Sexual Assault Support for the DoD Community
24/7
Secure.
Worldwide.
Confidential.
(877) 995-5247





FORT RUCKER COMMISSARY

for POC, Call 334-255-6671 X 3300

The following patrons have priority shopping during the first hour of operation

Tuesday-Saturday (0900-1000)

Sunday (1000-1100)

- Military in Uniform
- 62 Years or Older
- Immunocompromised
- Disabled
- Spouses of Deployed Soldiers with Young Children

- Only authorized customers – this includes disabled veterans with VHIC cards – will be able to enter the Commissary. Visitors will no longer be allowed to accompany authorized customers and a 100% ID check is in place at the main entrance.
- Temperature screenings are being conducted upon entering the Commissary.
- ALL persons entering the Commissary must wear a facial covering.
- Customers scan their own ID cards so cashiers can provide them touchless transaction
- Reusable bag usage has been discontinued as a precaution during COVID-19
- All special events have been cancelled due to COVID-19, to include sidewalk sales, in-store products demonstrations (including DeCA's free coffee program), group tours, and vendor-sponsored events.

Limits on Fresh Beef, Pork, Chicken, and Turkey Products (Limitations may increase or decrease depending on stock availability)

- Fresh Beef: Limit 2
- Fresh Pork: Limit 2
- Fresh Chicken: Limit 2
- Fresh Turkey: Limit 2
- High demand items with Limitations (Limit 1)

Antibacterial Gel	Paper Towels	Bleach
Disinfectant Wipes	Toilet Paper	Rice
Disinfectant Sprays	Baby Wipes	Dried Beans





CORVIAS

Corvias Leasing Office 334-440-8988

- Sense of community, convenience and many amenities commonly found in upscale residential communities
- All-Inclusive Living
- All Utilities Included
- Spacious 2, 3 and 4 bedroom homes
- No commute to work
 - Skip the gates and go straight to PT
 - Save money, go home for lunch



Corvias
PROPERTY MANAGEMENT





ARMY CONTINUING EDUCATION SYSTEM

Services available to all Fort Rucker Community members

- **Army Tuition and Credentialing Assistance**
- **In and Out Processing**
- **Transition/Separation Counseling (ETS/Retirement/Demobilization/Chapters)**
- **Education Career and School Counseling**
- **Army Personnel Testing (only SIFT available)**
- **VA Education Benefit Counseling (GI BILL's/Transfers)**
- **Scholarship Information**
- **Education/Promotion Point Memos**

Contact through GoArmyEd (create helpdesk case) or Visit

https://www.goarmyed.com/public/facility_pages/Fort_Rucker_Education_Center/default.asp

(account not required)





Enterprise Chamber of Commerce
553 Glover Avenue, Enterprise, AL 36330
(334) 347-0581

**Your ONE STOP SHOP for local area business
and community information!**

STAY CONNECTED – FOLLOW US AT



www.EnterpriseAlabama.com



Enterprise Chamber of Commerce



enterprisechamber





ENTERPRISE CITY SCHOOLS



For more information contact the
Military Family Support Liaison
(334) 447-6893





FINANCIAL READINESS PROGRAM

Located in BLDG 5700 RM 350 in the Soldier Support Center

Accredited Financial Counselors

Individual financial counseling

Credit/Debt management

Free credit reports and scores

Blended Retirement System

Thrift Savings Plan

Free CARFAX report

Contact at (334) 255-9631





MWR MARKETING



Every day: 10 a.m. - 2 p.m.
TAKE-OUT ONLY
(334) 255-0088



GOLF MEMBERSHIP

SILVERWINGS GOLF CLUB (334) 255-0089



ANNUAL MEMBERSHIP

Tier	Individual Annual	Family Annual
1: E1-E5, Youth, Military Surviving Spouse	\$528	\$792
2: All Remaining Authorized Users	\$864	\$1,284
3: Guests, General Public	\$924	\$1,380

DAILY FEES

Tier	9-holes	18-holes
1: E1-E5, Youth, Military Surviving Spouse	\$9	\$14
2: All Remaining Authorized Users	\$15	\$23
3: Guests, General Public	\$20	\$30





CENTER LIBRARY

212 Ruf Ave.
(334)255-3885

<https://rucker.armymwr.com/categories/libraries>

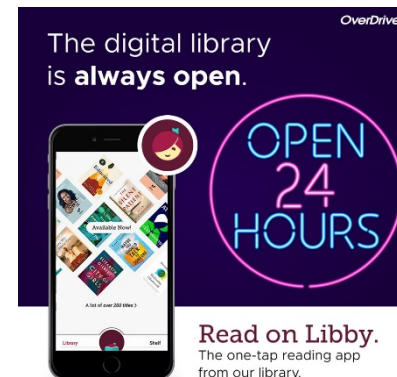


CENTER LIBRARY GUIDELINES

- Limited number of computer workstations in accordance with social distancing requirements
- 1 Family or 4 patrons at a time in the Children's room and Middle Grade room
- Social gatherings are prohibited
- You must be wearing a face covering to enter the facility
- Makerspace and toys area is prohibited
- Regular fee-based services such as faxing, laminating, book sale, etc. will resume
- Curbside service still available
- Take home crafts and virtual programming will continue in lieu of in-person programming
- Limits on number of checked-out items per account holder will continue

HOURS OF OPERATION

Monday - Friday - 10:00 a.m. - 5:00 p.m.
Saturday - 10:00 a.m. - 2:00 p.m.
Sunday & Federal Holidays - Closed



Currently we are open for computer use and out-processing only. If you are interested in checking out materials, please utilize our curbside service.



Fort Rucker
MWR
Recreation





MVISC

MULTIMEDIA VISUAL INFORMATION SERVICE CENTER

Photography Graphic Design
Videography Presentation



For questions or additional information on all of the services MVISC provides, call (334) 255-9770 or visit online at <https://home.army.mil/rucker/> and search for MVISC.

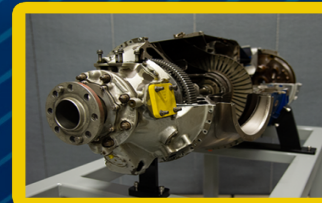
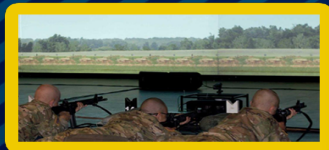


TADSS WAREHOUSE *Training Aids*
DEVICE FABRICATION *Service*

ENGAGEMENT *Skills Trainer*

HMMWV EGRESS *Assistance Trainer*

For questions or additional information on all of the services TADSS provides, call (334) 255-9475 or visit online at <https://home.army.mil/rucker/> and search for Training Aids, Devices, Simulators and Simulations / TADSS.





EMPLOYMENT READINESS



Mission: To increase clients' opportunities to secure meaningful employment, both on- and off-post.

Means:

- Educational Workshops (federal & private sector)
- 1-1 Client Appointments focused on...
 - ➔ career exploration, résumé reviews, cover letter creation, mock interviewing, agency referrals

"Discover a career you 'get' to do...not a job that you 'have' to do!"

Contact me @ (334) 255-2594





RELOCATION READINESS PROGRAM

PCS MOVE ASSISTANCE:

Overseas information
Relocation information
Welcome Guides

LENDING HANGAR:

Call or email to schedule an
Appointment to borrow
Household items.
This is for **urgent** loan outs only
PCS moves inbound and outbound..



Newcomers Welcome Slides will be used until the COVID19 protocols change and allow us to conduct our normal event.

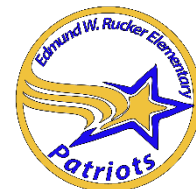
Contact information:

(334) 255-3735





EDMUND W. RUCKER ELEMENTARY SCHOOL



School Address
Bldg. 21041 Red Cloud Rd
Fort Rucker, AL 36362-0279
Phone: [334-255-1607](tel:334-255-1607)

School Hours	Regular Hours	Thursday Hours
Student Hours	8:00 am-3:00 pm	8:00 am-1:45 pm
Office Hours	7:00 am - 4:00 pm	7:00 am - 4:00 pm





INFORMATION AND REFERRAL

contact number- (334) 255-3161/3670

- * Integrated Resource File (on and off post)**
- * Intake, Assessment, Referral, & Follow-up**
- * Service Support**
- * Community Outreach**





BAY COUNTY VET CENTER



**3109 Minnesota Ave, Suite
101**

850-522-6102

Mon - Fri 0800-1630

Panama City, FL 32405

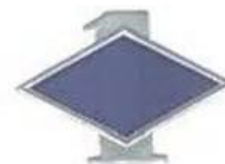
Readjustment Counseling Services For Veterans, Active Duty, National Guard & Reserve, and Family Members dealing with PTSD



You will talk to a professional counselor who is probably a Veteran, with no cost or insurance, and **NOBODY** can find out, extreme confidentiality!

Veterans Outreach Program Specialist

www.vetcenter.va.gov, 877-WAR-VETS





Voting Assistance

**Military Service members and eligible Family Members
Apply for your Absentee Ballot!**

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP)
www.fvap.gov

**Register & Request Your Absentee Ballot
by filling out the
FEDERAL POST CARD APPLICATION**

You Can Vote from Anywhere

when you're in the military or an American overseas

Request an Absentee Ballot



FVAP.GOV
FEDERAL VOTING ASSISTANCE PROGRAM

INSTALLATION VOTING ASSISTANCE OFFICE

Building: 5700, Room: 280 (MPD)

334-255-1839 / 0700 - 1615 / Mon - Fri





BROWN DENTAL CLINIC

Location: Bldg. 4405; 4405 Innkeeper Street
Phone Number: 334-255-3393/2367
Sick Call: Report at 0730 hrs. Mon-Fri

COVID-19 Hours of Operation and Limited Services:

**Walk-in DRC4 Exams Mon-Thur 0730-1500
hrs. and Fridays 0730- 1400 hrs.**

**In and Out Processing Mon-Thur 0930-
1500 and Fridays 0930-1400 hrs.**

Dental Emergency After Hours and Holidays: 334-400-6099





FAMILY ADVOCACY PROGRAM

Report Suspected Child Abuse/Neglect

- ▶ FAP Treatment (Lyster Army Health Clinic)
(334) 255-7029 (duty day)
- ▶ Alabama DHR: 800-4ACHILD (422-4453)
- ▶ Fort Rucker Military Police (334) 255-2222
or Off Post Law Enforcement

Adult Domestic Violence / Intimate Partner Abuse

Fort Rucker Military Police (334) 255-2222
or Off Post Law Enforcement

FAP Treatment (Lyster Army Health Clinic)
(334) 255-7029 (duty day)

- ▶ Family Advocacy Program: (for restricted and unrestricted reporting options)
Fort Rucker: 24/7 Domestic Violence Hotline: (334) 379-7947



To sign up for
parenting/cooperative
parenting and
divorce/anger/ or stress
management classes
call FAP at (334) 255-
3898





FAMILY ADVOCACY PROGRAM TROOP TRAINING

Service members will:

- ✓ Identify FAP prevention, intervention, and treatment program resources
- ✓ Increase awareness of Army policies, procedures, and legal requirements for reporting Family violence
- ✓ Increase understanding of the dynamics of Family violence





AVIATION TECHNICAL LIBRARY

DIGITAL RESOURCES

EBSCOHost
ProQuest
eBooks
Jane's Defence
Military & Gov't Collection

Physical Collection

Non-Fiction
Audiobooks
DVDs
Periodicals
Reference

Contact Info.

Phone: 334-255-2944

Email: **usarmy.rucker.avncoe.mbx.avia
tion-technical-library@mail.mil**





Ozark City Schools is led by an administrative cadre including the superintendent, Dr. Rick McInturf, and building principals with oversight from a 5 member locally appointed school board, the Ozark City School system is a great place in which to educate your children. Located in the southeastern corner of Alabama, Ozark, the home of Ft. Rucker and Army Aviation, is one of the South's best-kept secrets.

Rigorous academics, relevant instructions, and meaningful relationships are the hallmarks of this school system which provides a learning environment that not only meets but exceeds the state standards. Students learn and grow in ways that help prepare to enter the 21st-century world equipped with powerful skills that ensure success. The 21st-century adult will need to work in an environment that promotes collaboration and problem-solving in multicultural, multilingual and multinational groups. The 21st-century adult will need strong negotiating skills and will need to be able to access multiple types of information from multiple sources and use this information productively in a world where information will be the key to unlocking personal, organizational and national success.

Ozark City Schools have received multiple recognitions and honors. We are proud to be STEM Accredited and a CLAS Banner School. Empower your children by giving them an education that out distances other offerings in the area. Come for a visit and discover for yourself the small town with a big heart and schools that offer the best education in the Wiregrass

Ozark City Schools provides competitive sports and academics for students. For more information contact OCBE at (334) 774-5197 or:

Smith Middle School Principal
(334) 774-4913
Carroll High School Principal
(334) 774-4915

Mixon Intermediate Principal
(334) 774-4912
Lisenby Primary School Principal
(334) 774-4919
Carroll High School Career Center
(334) 774-4949





THRIFT SHOP

Fort Rucker Thrift Shop



we're all in this
together
six feet apart



keeping with the Fort Rucker Guidelines
and Safety of all concerned we will be
extending our closure until further notice.





THANK YOU TO OUR SPONSORS:



*Dothan and Enterprise
Martial Arts
Academy*

"Enhancing the Development of
Character and Promoting a Healthy
Lifestyle through Martial Arts"

Sponsorship does not imply Army or DoD endorsement





THANK YOU TO OUR SPONSORS:

MEDICAL CENTER ENTERPRISE

Where Healthcare and Community Connect



Flowers Hospital



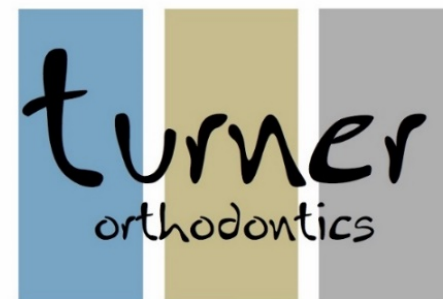
REGENCY
MULTIFAMILY



Sam Boswell



GMC



Sponsorship does not imply Army or DoD endorsement





THANK YOU TO OUR SPONSORS:



Dr. Wilson



Sponsorship does not imply Army or DoD endorsement

