

Following are the three issues briefed at the FY 17 AFAP Out brief on 2 November 2016.

TITLE: Protection from reprisal of CYSS Mandated Reporters

SCOPE: CYSS caregivers fear reprisal for mandated reporting. Caregiver felt concerned about personal safety, property and professional occupation after following published procedures. Fear of reprisal creates hostile work environment, which would have a negative impact on work performance, morale and quality of care for children.

RECOMMENDATION: Create a statement of understanding between parents/CYSS to include: daily screenings, mandated reporting options, and retaliation consequences. Add to SOP a more definitive process to protect caregivers from backlash.

TITLE: CIF Contract does not Guarantee Equipment Serviceability

SCOPE: There is a lack of emphasis on the CIF inspection process of equipment upon receipt. CIF relies primarily on individual Soldiers, who may not be qualified, to determine the serviceability of the items and for quality control. The burden placed on the Soldier to direct exchange (DX) detracts from the mission. Receipt of unserviceable equipment degrades Soldier's confidence and the readiness of the fighting force.

RECOMMENDATION: Ensure the CIF contract guarantees a system capable of providing serviceable equipment by requiring frequent, thorough CIF equipment inspections.

TITLE: Discontinuation of Army wide HIRED! Program

SCOPE: The Army wide HIRED! Program has been discontinued due to Kansas State University defunding the grant approximately three (3) years ago. This program provided teens 15-18 with managed opportunities that lasted 12 weeks and they received a stipend. The absence of this program directly impedes the development of job and life skills and affects the future employment and earnings of DoD youth who frequently relocate.

RECOMMENDATION: Reinstate the HIRED! Program with funding. Reinstate the HIRED! Program in the absence of funding through incentives.

There were a total of 26 issues submitted. They are as follows:

1. Lack of shade at the Community Center pools. The Community Center pools do not have any shade provided for the patrons. When it's 98 degrees out, it's even hotter on the pool deck. There's nowhere to go to take a break from the sun while still being able to watch your children. And with everything we know about skin cancer, shade would be an added benefit. Shade is provided for the lifeguards for a reason. Why not for the patrons? Install a sun-sail(s) to provide a shady area for patrons.
2. CYSS mandated reporters of child abuse/neglect are afraid to make reports. CYSS caregivers are afraid to make reports because caregivers are not protected from backlash or retaliation from parents. Allow CYSS mandated reporters of child abuse to remain anonymous. During CID/MP questioning with parents, DON'T bring the reporting caregiver in the room with the parent during the questioning.
3. Several female breastfeeding soldiers have approached me with concerns about not being provided suitable areas to pump while still lactating. According to OTSG/MEDCOM Policy Memo 16-005 the workplace should implement a lactation support program that provides privacy for milk expression. These soldiers have been on long details that does not allow pumping for long hours thus causing engorgement. They are put in a room with no privacy like covered windows or locking doors and other soldiers have come in on them pumping. The commanders should be briefed on the memo and the importance of breastfeeding newborns and pumping during the first 6 months to one year of life. Maybe all commanders should be given the memo so they are familiar with the parameters and can trouble shoot the issue before it becomes a problem.
4. Pregnancy PT has become disorganized and is not promoting the local programs available to young mothers on Ft. Rucker. On many occasions during the time frame for pregnancy PT no soldiers show up so they are not being held accountable plus no one provides information on programs that ACS/FAP/NPSP have to offer. Plus the different classes that are offered that new or single parents can benefit from. Have someone in charge that has a roster and sign in sheet to hold everyone participating accountable. The group should be briefed at least once a quarter or even once a month about what is offered on Ft. Rucker.
5. No men's suit selection in the PX. We have to travel off base to Enterprise or Dothan and prices are higher. Have a limited amount of different suits on display.

6. Pedestrian safety light needs to be installed at the corner of Andrews and Novosel. Pedestrians having problems of when to cross the street due to no traffic instruction. Install pedestrian cross light.
7. We need a driver's training course for youth & international spouses. Only the high schools offer youth driving courses with limited space and there is no drivers training course in this immediate area. Provide an on post drivers course through DFMWR
8. The barbershops on post are not open on Sunday for students. Due to schedule for training, Sunday is the best day for students to get a haircut. Open the shoppette barber on Sundays
9. RV storage lot needs maintained/cleaned up and updated. The grass was higher than the doors of some RV's in the lot. When I parked in the lot, I could not even identify my lot number assigned due to the grass being so high. This will attract rodents and nuisance animals causing damage. Mow the RV storage lot on a regular basis. Pare the lot, put down more gravel, and spray for weeds. Dedicate time and resources to clean up RV lot and improve the aesthetics. It's \$10 a month and there are almost 100 RV's/boats. The funding should be there..
10. Corvias Housing. Corvias cost Aviator lots of money, due to poor planning of houses. One minute they have a house the next minute they don't.
11. CIF equipment is unserviceable.
12. Single Soldiers Activities. Not much to do at Fort Rucker. Social Gatherings
13. Soldiers should be required to attend parenting classes and anger management. The army has trained soldier how to be emotionless and strong. Sometimes it can be hard for them to transition from work to home life. I saw a soldier reprimand their 3 year old as if this child was an adult. His tone and aggression was intimidating and hostile. I have seen this type of parenting bullying to much in soldiers. They need help and knowledge. Mandatory classes for soldiers with children.
14. Very limited parking at the Center Library. The inadequacy of the parking at the library is compounded by the nearby offices and services directly across the street to the library. When I asked the staff about it I was told that the soldiers will use the parking up way before the library even opens leaving only a few for library users throughout the day. I have 3 kids under the age of 6 and being forced to park way up

the side street is ridiculous, and forget craft days and story times! The lady there told me they were going to expand parking several years ago but nothing has happened. The library is surrounded by a large field. It seems that there is enough space to add more parking to me. Or disallow the parking of anyone not specifically using the library.

15. The discontinuation of the Hired! Program. The Hired! Program was for youth to be able to intern at several different facilities (mainly MWR) on post allowing them to earn on-the-job experience and a little cash in their pocket over a 3 month work experience. My older daughter, who is in college now, did it back when she was in high school. Now my son would like to do it as well. We were told the program was no longer active. Please bring it back! It would really help our youth to be able to have these growing experiences. I believe the lady my daughter did the program with was Sasha Laforge, but I don't know if she still works on post or not.

16. Receiving HHG from a NON-Temp Storage after retiring. If a soldier retires from another installation, they are required to deal with that regional office to receive HHG. This process for me has been in the works since late JUL 16. Just getting back into MOVE.MIL took nearly two weeks. I have now a pick up date and a no later than delivery date. However, I do not have a date as to when my goods will be delivered to my place of residence. It would be helpful to know this information as time off from work is required. Allow soldiers to utilize the closest Transportation Office, Provide an exact residential delivery date. Transportation needs to provide exact details on how to receive HHG from NON-Temp storage.

17. There is only one credit/debit card machine at the Post Theater snack bar. Having only one machine creates a very long line and causes the person waiting in line to miss portions of the movie. Very recently, we waited at least 30 minutes in line. This is a problem because having only one machine creates a very long line and causes the person waiting in line to miss portions of the movie. This just adds unnecessary stress to something that is supposed to be a fun night. 1) On busy nights, add additional debit/credit card machines. 2) Having a "cash only" line may help reduce the amount of people waiting in one line. 3) Maybe use the credit/debit machine used when people first come in to pay for tickets as an additional payment source.

18. Workforce Realignment. Personnel has moved to Fort Rucker (PPP, New hire, PCS) after accepting bonafide job offer. No prior notification of workforce realignment is not only a financial burden, but also a hardship for the employee and / or his/her dependents. 1. People under consideration for realignment should be given priority in choosing to relocate overseas before hiring outside the agency or promoting within the agency. 2. New positions should not be created when a workforce realignment is occurring: ie, creating GS 13 & higher positions while personnel are being notified of their realignment or termination.

19. No crosswalk between Museum and Bldg 5700. WOCC Graduates walk from 1st WOCC and have to dodge traffic to get across the street. Drivers are impatient

and have almost hit pedestrians. 1. Put a crosswalk for pedestrians between museum and 5700 bldg.

20. Revoking Soldiers driving privileges over speeding. Not all military member's spouses are jobless and can take the Soldier everywhere. Find a better way for accountability, TRADOC, I get it. But it's a sure fire way to suck morale out of home lifer

21. Man riding his bike on Air Assault Track. He almost runs me over every time Enforce track rules. The board says no bikes

22. Commissary Parking lot isles are not labeled. I often cannot find my car. Label each isle with an identifiable color or image

23. There is little or no recreation activities for individuals with special needs/disabilities. There is approximately 800 exceptional family members and a significant population of DoD civilians and military retirees. These individuals are often forgotten about when recreation activities are offered and limits their accessibility to the routine program/services offered. The American Disabilities Act (ADA) and AR 608-75 Exceptional Family Member Program provide guidelines for recreation activities for the disabled and special needs population. 1. Survey population and offer some programs for them, especially in the summer for children with disabilities. Examples: Organize a Miracle League Baseball Team to play in the local Miracle League in Dothan, Andalusia, etc. (2) Offer smaller CYSS ratio swimming class (es). 3. Offer and organize a special needs/disability bowling team to compete in local special needs bowling tournaments.

24. There is no central located playground that accommodates wheelchairs. Wheelchair bound children and parents unable to access playgrounds. Playgrounds are a vital part of a child's developmental skills and to promote exercise for their well-being. The American Disabilities Act and AR 608-75 Exceptional Family Member Program provide guidelines for accessibility for the disabled/special needs individuals. Suggest - a centrally located playground be built that will accommodate a wheel chair or modify a playground that is centrally located to accommodate a wheel chair. Playground needs to be centrally located for easy access and visibility.

25. No USO, why Don't we have one? We have one BOSS lounge which is rarely used by soldiers and it should be renovated for this installation. Soldiers deserve a better BOSS lounge to accompany the BOSS program here. This is the poorest BOSS lounge I have ever seen. Renovate and upgrade the BOSS Lounge for the FORSCOM Soldiers on Ft Rucker.

26. No free WiFi in any MWR facilities. All other Installations offer this amenity in MWR facilities. Install WiFi in MWR Facilities.