

**U.S.ARMY**

United States Army Garrison

COL Whitney B. Gardner, Garrison Commander

CSM Raymond P. Quitugua, Garrison Command Sergeant Major

Mr. Chester M. Witkowski, Deputy to the Garrison Commander





USAG Fort Rucker Mission and Vision

Mission: To take care of Soldiers, Family members, and Civilians and set the conditions for Mission success.

Vision: Fort Rucker is the **DOD Standard** for infrastructure quality; is the provider of **consistent, quality services** that are a force multiplier in supported organizations' mission accomplishment, and **materially enhance Soldier and Family well-being and readiness.**



Army Values:

Loyalty: Bear true faith and allegiance to the US Constitution, the Army, your unit and other Soldiers

Duty: Fulfill your obligations

Respect: Treat people as they should be treated

Selfless Service: Put the welfare of the Nation, The Army and your subordinates before your own

Honor: Live up to all the Army Values

Integrity: Do what's right, legally and morally

Personal Courage: Face fear, danger, or adversity (physical or moral)





About Fort Rucker

Supporting the population

- ✓ Singularly Aviation focused—64 of 72 years
- ### Fort Rucker Aviation Partners

Post
Population
20,631

Provide Support
to an Additional
114,135

✓ Populations

- ✓ Total Military – 5,283 CIV – 10,037
Military Family Members – 5,311
FMS Students in FY19 ~ 1,000
- ✓ Military Retirees (40-Mile Radius) –
7,768 (Family Members – 25,480)
- ✓ Army Retirees & Gray Area Reservists in Area
 - ✓ (MS, AL, & Panhandle of FL –
30,240) (Family Members – 45,336)

USAG Fort Rucker also supports:

- 7th SFG at Eglin AFB, FL
- 177th AR Brigade at Camp Shelby, MS

(Additional 2,789 Soldiers)





Fort Rucker Organizations

USAACE



Tenant Commands



CRC



ACLC



LAHC



DENTAC



USAARL



AFC



WOCC



ATSCOM / 164th TAOG



23rd FTS



Det 2/B/2-228th Avn

Tenant Organizations



USASAM



MEPD



JAG



DFAS



CID



LRC



EXCHANGE

ARMY & AIR FORCE EXCHANGE SERVICE



DEPARTMENT OF DEFENSE EDUCATION ACTIVITY



CHRA



NEC



NATIONAL GUARD



COMMISSARY



Mobile Dist
COE



Department of
Veterans Affairs



Department of
Veterans Affairs



Department of
Veterans Affairs

Public/Private Partners



Camp Shelby, MS
177th AR Bde
Eglin AFB, FL
7th SF Group



Fort Rucker, AL



JB Langley-Eustis
128th Avn Bde
Fort Huachuca, AZ
2-13th Avn Regt





Fort Rucker Recreation

Live – Work – Play

**Total Acreage: 62,855
(includes 1,454 leased)**

- 5 Access Control Points
- 2 Visitor Control Centers
- Post Exchange/Commissary
- Medical, Dental, & VA Clinics
- Veterinary Clinic
- 1 Dependent School
- 2 Dining Facilities
- 3 Chapels
- Post Theater
- Divot's, The Landing Zone, Mother Rucker's, Coffee Zones
- 2 Physical Fitness Centers
- Child, Youth, Teen Centers
- Center Library
- 20-Lane Bowling Center
- 27-Hole Golf Course
- 640-Acre Lake Tholocco
- 23 Cabins (inc Wounded Warrior Retreat)
- 1476 Family Housing Units (RCI)
- 624 Privatized Army Lodging Rooms
- LTG (R) Ellis D. Parker Elementary School opened 1 Oct 20

In the Works:

- AAFES PX re-imaging
- East Beach Lodge and Banquet Facility (July 2021)
- Classic Home Renovation: 62/108 homes are complete. (2021)





Post Online Newspaper



On Post Housing Info



Interactive Customer Feedback, (ICE)



6 of 115



■ Suicide Hotline



Community Resources



FRG Point of Contact



Gate Information

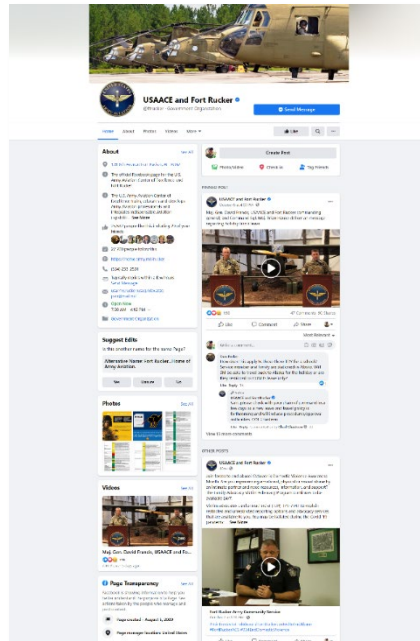




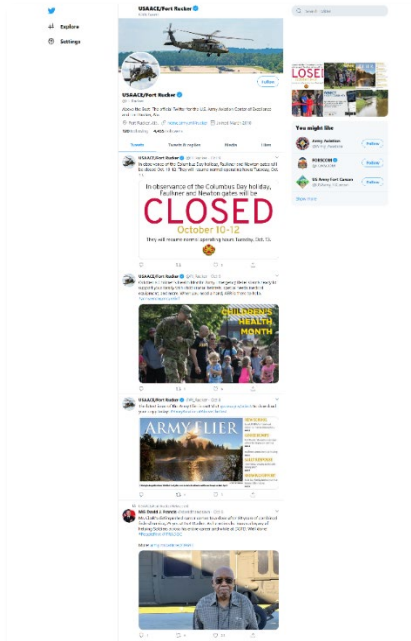
Where to get Information??



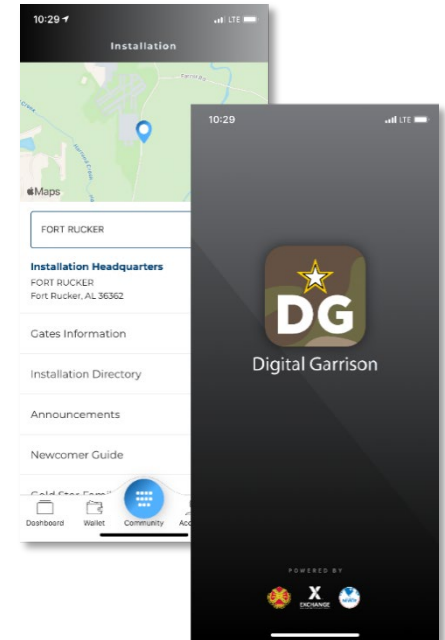
WEBSITE
HOME.ARMY.MIL/RUCKER



FACEBOOK
FACEBOOK.COM/FTRUCKER



TWITTER
@FT_RUCKER



DIGITAL GARRISON
IN APP STORES NOW

ARMY FLIER
(DIGITAL NEWSPAPER)
Every 2 weeks
Website/Facebook/Twitter





Available Opportunities and Initiatives

- ✓ Army Wellness Center
- ✓ Functional Fitness Center
- ✓ Comprehensive Soldier and Family Fitness (CSF2) Training Center
- ✓ East Beach Lodge and Banquet Facility (~2021)
- ✓ BOSS

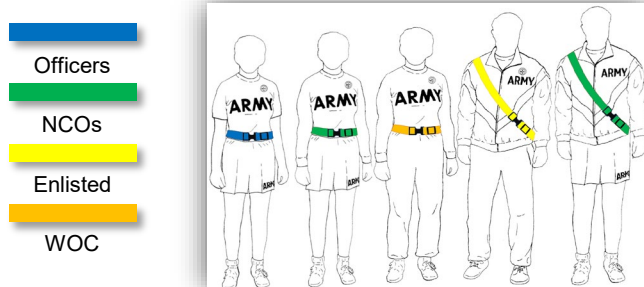




Physical Training Hours & Uniform

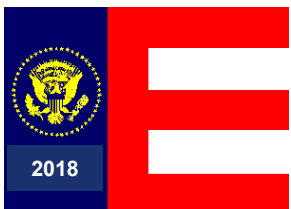
- **PT Hours Daily – 0600-0715**
 - Road Closures from 0515 to 0715
- **Reveille**
 - Reveille will take place daily at 0600
- **Retreat**
 - Mon thru Thurs at 1700
 - Fri thru Sun and Holidays at 1600

Fort Rucker Blue Book Standards





✓ Fort Rucker is



2018 Commander in Chief's
Installation of Excellence Award



2018 ACOE Gold
Award Winner



2017 ACOE Silver
Award Winner



2016 ACOE Silver
Award Winner



2013 ACOE Gold
Award Winner





U.S. ARMY®



LYSTER ARMY HEALTH CLINIC

LTC Danielle Rodondi, Commander
334 255 9915



LYSTER ARMY HEALTH CLINIC

MISSION

Lyster Army Health Clinic provides safe, high quality health services in support of the Total Force to ensure readiness and conserve the fighting strength while protecting those entrusted to our care.

VISION

The Aviation Center of Excellence's premier medical force meeting the ever-changing challenges of today and tomorrow





Clinic Information

Monday-Friday
0730 – 1615

Sick Call
0600-0630

***Closed Weekends and Federal Holidays**

***Clinic Closes at 1200 on the THIRD WEDNESDAY of each month for Training**



Patient Appointments

1 (800) 261-7193



After Hours Nurse Line

1 (800) 874-2273

PRIOR TO ENTERING THE CLINIC

CHECK LIST



STOP.

If you have TESTED POSITIVE for COVID-19 in the last 10 days or have a TEST PENDING. You MAY NOT enter the clinic. Call 800-261-7193



WEAR A MASK.

To protect the health of our patients & staff, a cloth face covering or mask is required to be worn at all times (excluding children under 2)



REPORT ALL SYMPTOMS.

If you fail to disclose COVID symptoms at screening, you could lose access to care at Lyster. Military are subject to UCMJ.

Please be honest with your symptoms so we can best direct your care to the appropriate clinic: Primary Care Clinic, COVID Clinic, or Virtual/Telehealth Appointment.

Have you identified having COVID symptoms? You can still be seen in clinic! Our COVID/RESPIRATORY CLINIC is by appointment only and utilizes a side entry for direct access for face to face visits. Please help us to keep our facility safe for our staff and patients.





CORONAVIRUS DISEASE 2019 COVID-19



Coronavirus:

Please take precautions to protect yourself and those around you.

- Wash your hands
- Wear a mask
- Practicing Social Distancing

<https://www.tricare.mil/coronavirus>

Do you have a fever, cough, shortness of breath, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, or diarrhea, and been exposed to someone who has been recently quarantined for the Coronavirus or has been tested positive for the Coronavirus? If you or a family member believe you might be infected with COVID-19, use one of the options below BEFORE going to Lyster:

- LAHC Appointment Line: (800) 261-7193
- 24/7 TRICARE Nurse Advice Hotline: (800) 874-2273, option 1
- TRICARE Online (TOL) Secure Messaging:

<https://app.tolsecuremessaging.com/>

CHOOSE TO GET VACCINATED

PROTECT yourself, your family, your community, and help end the pandemic.



1. The vaccine will offer additional protection from COVID-19.
2. When entire communities get vaccinated, wear masks, social distance, avoid large gatherings, and wash their hands we'll have the best chance of ending the pandemic.
3. Initial vaccine quantities will be limited. Talk with your healthcare provider or local Medical Treatment Facility for more details about when vaccine will become available.

The vaccines available for COVID-19 have been proven safe and effective, are authorized by the U.S. Food and Drug Administration, and are being manufactured and distributed safely and securely.

For more information:



<https://phcamedd.army.mil/topics/campaigns/covid19/Pages/vaccine.aspx>







LYSTER HAS THREE MEDICAL HOME TEAMS:

TEAM COURAGE: Family Medicine/Pediatrics

TEAM INTEGRITY: Internal Medicine/Family Medicine

TEAM RESPECT: Aviation Medicine

Available Services at Lyster Army Health Clinic:

Primary Care Manager for All Active Duty

Sick call: Monday - Friday from 0600 - 0630

Up-Slips / Aviation Related Issues

Call 1-800-261-7193 to book a SAME DAY APPOINTMENT with your provider.
Process created to reduce your wait time and improve continuity between the patient and provider.

- | | | |
|----------------|---------------------|--------------------|
| • Physicals | • Immunizations | • Pharmacy |
| • Radiology | • Laboratory | • Physical Therapy |
| • EDIS/EFMP | • Behavioral Health | • Nutrition Care |
| • Audiology | • Optometry | • Dermatology |
| • Chiropractic | • Public Health | • Virtual Health |

PHARMACY Hours Update

Pharmacy Hours:

Monday-Friday - 0730-1615

**Drive Thru Pick Up for Drop Off &
Drive Thru Pick Up for Refills Hours**

Monday-Friday - 0730-1615

Prescription Drop Off (Mandatory) Hours

Monday-Friday - 0730-1530

Exception only for in clinic prescriptions.

Pharmacy Phone: (334) 255 - 7178 or (334) 255- 7175





Referrals

All Active Duty Soldiers and Tricare Prime Beneficiaries require a referral prior to receiving medical care outside the Military Treatment Facility.

If after hours, on the weekend, or if you are traveling out of your local area, please call the Nurse Advice Line at 1-800-874-2273 to assist with urgent/emergency care needs.

Routine referrals are processed in 7-10 business. Check the status of your referral authorizations at: <https://infocenter.humana-military.com/beneficiary/service/account/login>. Once you have an approved referral you can call 1-800-444-5445 for any

Beneficiary self-service log in

DS Logon

Use your existing, government-issued DS Logon account to log in here:

Log In with DS Logon

DS Logon help center & FAQs
Register with DS Logon

OR

Humana Military log in

Use your Humana Military user ID and password to log in:

User ID* [Forgot user ID](#)

User ID

Password* [Forgot password](#)

Password

With services from TRICARE®
Online Patient Portal Secure
Messaging, you can:

- Schedule web visits with your doctor
- Book appointments
- Request/review lab and test results
- Email your doctor a question
- Request medication refills
- Request a referral

It's healthcare that clicks.



www.TOLSecureMessaging.com

ACCESS ARMY MEDICINE

TRICARE ONLINE (TOL)

- Make/Change/Cancel an Appointment, 24/7
- View/Print/Share Personal Health Data
- Find a Doctor
- Refill a Prescription
- Transfer My MTF Enrollment



<http://www.tricareonline.com/>





VIRTUAL

Medical In & Out Processing

<https://lyster.tricare.mil/Getting-Care/Medical-In-Out-Processing/>
(334) 255-7038

During medical in-processing beneficiaries can:

- Obtain primary care manager
- Medical screenings
- MEDPROS check
- TRICARE online
- Secure Messaging registration
- And more!



DID YOU KNOW

You can complete the **Part Two** portion of **your PHA** by phone utilizing the VIPRR clinic at Fort Sam Houston, TX ?

If you are assigned to Lyster and would like to utilize this service, please complete your Part One portion online through MEDPROS, then call 1-844-863-3236 (VMEDCEN), and select Option 1 to schedule your Virtual PHA, Monday through Friday from 0500-2000.

If you want to complete your PHA at Lyster Army Health Clinic, please call the appointment line at 1-800-261-7193.





GOT HEALTH QUESTIONS?

TALK DIRECTLY
TO A REGISTERED
NURSE 24/7

1-800-TRICARE
874-2273
OPTION 1



NURSE
ADVICE LINE



What is the MHS Nurse Advice Line?

The MHS Nurse Advice Line is available 24/7 by phone, web chat, and video chat.

Contact the MHS Nurse Advice Line 24/7 to:

- Get evidence-based health care advice from a registered nurse
- Find an urgent care or emergency care facility
- Receive recommendations for the most appropriate level of care
- Schedule same or next day appointments when recommended by a registered nurse and enrolled to a military hospital or clinic
- Visit MHSNurseAdviceLine.com for web chat and video chat, or dial 1-800-TRICARE (874-2273), option 1.





WE CARE WHAT YOU THINK

Take the
**JOINT
OUTPATIENT
EXPERIENCE
SURVEY**



For more information,
visit www.health.mil.

Joint
Outpatient
Experience
Survey



You may receive a *Joint Outpatient Survey (JOES)* in the mail after your appointment.

Questions will pertain to your military health care experience and provide Lyster with feedback on what we're doing right and what we can do better.

Surveys also assist Lyster financially. Money received from positive feedback on JOES surveys go back into patients' healthcare.





QUESTIONS?



Lyster Army Health Clinic



Lyster AHC

<https://lyster.tricare.mil>

Website





U.S. ARMY®



SHARP PROGRAM

SEXUAL HARRASMENT/ASSAULT RESPONSE & PREVENTION

POC (334) 255 8968



FORT RUCKER SHARP TEAM



1st AB SARC



110th AB SARC



Garrison SARC/VA



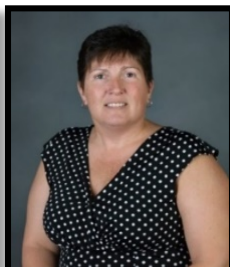
ATSCOM/ TAOG SARC



USAACE SHARP PM



1st AB VA



110th AB VA

DOD SAFE
HELPLINE
(877) 995-5247

SUICIDE
PREVENTION
LIFELINE
1-800-273-8255



ATSCOM/ TAOG VA

24/7 SHARP HOTLINE (334) 470-6629





U.S. ARMY®



DEPARTMENT OF PUBLIC SAFETY

POC (334) 255 2222



DIRECTORATE OF PUBLIC SAFETY





AGENDA

- **DPS Mission, Vision, Goals**
- **Fort Rucker Regulations**
- **Law Enforcement / Security Topics overview**
- **Privately Owned Firearms (POF)**
- **Child Supervision**
- **Motorcycle Operation**
- **Stray Animals**
- **Preventative Security Measures**
- **Access Control Points (ACPs)**
- **Visitor Control Centers (VCC)**
- **Fish and Game Law Enforcement**
- **Recreational Vehicles and Equipment**
- **Installation Warning System**
- **Discovering and Reporting Crimes**
- **DPS Contact Information / Location**

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MISSION, VISION, AND GOALS

Mission

Plan, direct, and conduct first class Law Enforcement, Physical Security, and Fire Prevention and Suppression operations in order to provide a safe and secure environment for the entire Fort Rucker community.

Vision Statement

A professional and transparent organization which exceeds overall emergency response standards, while promoting public safety and assistance through the proactive measures of prevention and education.

Goals

Recognized credibility in all DPS-related operations throughout the installation and the surrounding communities.

Protect the force through frequent assessments, resulting in enhanced quality of life for all who reside on and visit the installation.

Support the community through “customer focused” service, resulting in a highly resilient customer base.

Continue to foster relationships with local/state/federal emergency response agencies that support Fort Rucker.





PERTINENT FORT RUCKER REGULATIONS

- Fort Rucker Regulation 40-16 (Animal Control)
- Fort Rucker Regulation 190-5 (Ft Rucker Motor Vehicle Reg)
- Fort Rucker Regulation 215-1 (DFMWR Hunting, Fishing, Water Safety and Trapping)

- USAACE Regulation 600-1 (Prohibited and Regulated Conduct)
- USAACE Regulation 608-6 (Supervision of Children)

- <http://intranet.rucker.army.mil/>





LAW ENFORCEMENT / SECURITY TOPICS

Speeding

- DON'T do it!
- Anyone caught speeding 20 MPH higher than the posted speed limit will automatically lose on-post driving privileges for 30 days.
- Speeds range from 10 to 45 MPH anything more than that.
- Speed limit on post is 30mph unless otherwise posted.
- 10 mph in parking lots; 20 mph in housing.
- **Biggest issues occur within housing areas and near schools.**

Parking

- Park only in designated parking areas.
- **DO NOT PARK:** on grass; handicap parking spaces; Fire lanes; and housing areas if you don't reside in it. DO NOT park allowing your vehicle to stick out into traffic.
- LE personnel DO assess parking conditions prior to initiating a traffic citation BUT (best practice: park only in designated parking areas).
- **All abandoned vehicles or vehicles parked in unauthorized parking areas are subject to towing.**

Seatbelts

- Wear your seatbelts!
- Make sure your children are secured either by seatbelt or car seat.

Hands Free

- **No talking/ texting on cell phone while operating a motor vehicle.**
- **(Fort Rucker Regulation 190-5)**

Punishments

- The violations above are covered under Alabama State Statues.
- Operating a vehicle on the Fort Rucker footprint is a privilege and as such can be suspended or revoked.
- **WE DO ISSUE MONETARY CITATIONS.**





LOCAL DRIVING HAZARDS

- Highway 27, going from Ozark, AL to Enterprise, AL is Ft. Rucker's deadliest road due to personnel driving at high rates of speeds.
- Historically, Highway 167 going from Troy, AL to Panama City, FL has been a location of multiple traffic fatalities and accidents of Military members, Family members and DoD employees.
- Highways 231, 84, 51, and 134 are just a few of the Highways that surround Ft. Rucker in the local community. They are all locations where Military, Family members and DoD employees have been victims of accidents due to either speeding or negligent drivers.
- The biggest area on Ft. Rucker for accidents is in **PARKING LOTS!!**



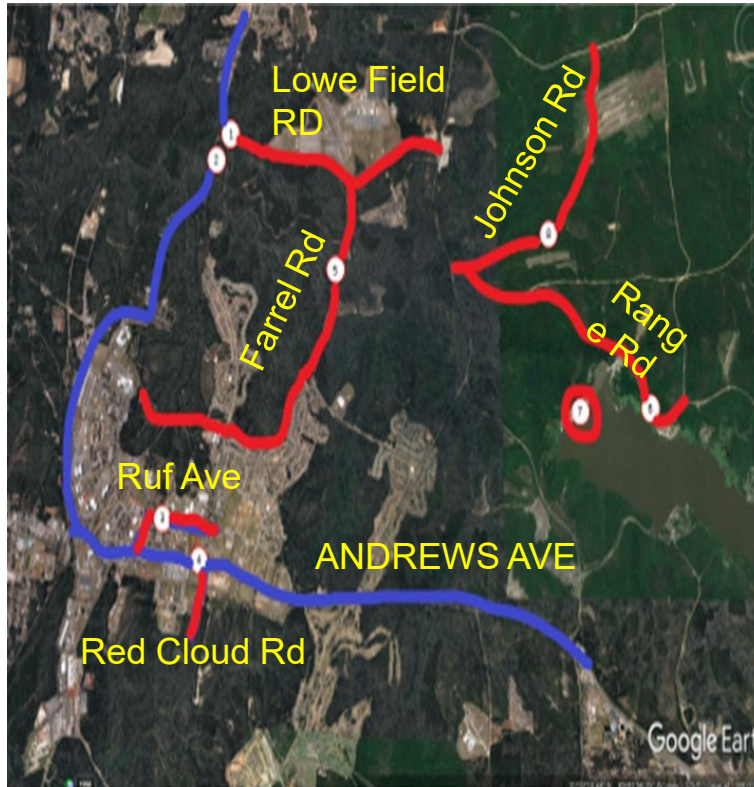


LOCAL DRIVING HAZARDS CONT.





LOCAL DRIVING HAZARDS CONT.



Low Water Crossings/Potential Flooding Areas

1. Lowe Field Rd Bridge
2. Claybank Creek Bridge on Andrews Ave
3. Ruf Ave between Novosel St. & Innkeeper St
4. Intersection of Andrews and Red Cloud Rd
5. Claybank Creek Bridge on Farrel Rd
6. Johnson Rd off of Christian Rd
7. Lake Tholocco
8. Range Rd enroute to Ech Stagefield

Flooding

Choctawhatchee River and Little Choctawhatchee River off of Highway 84 going towards Dothan has flooded in the past. This area is watched during inclement weather for flooding but hasn't flooded since 2010.





DRUGS

What do we deal with most on Fort Rucker?

Marijuana and it's derivatives (CBD)

(YES!!! CBD IS ILLEGAL FOR SOLDIERS TO USE AND/OR POSSESS)

Marijuana and CBD are the highest drug/contraband seen on Fort Rucker along with the abuse of prescription medication coming in a close second.

AR 600-85 Chp 4-2 (p) Prohibits Soldiers from using Hemp or products containing Hemp oil.

Prescription Drugs and Methamphetamines

If you see prescription drugs that are not prescribed to the person who possesses them they could be in wrongful possession of a controlled substance.





PRIVATELY OWNED FIREARMS (POF)

- POFs cannot be stored in the barracks, POVs or work areas.
- POFs may be stored in Corvias housing and unit arms room.
- POFs must be stored in a locked container; trigger locks, or chamber cable locking devices should be used.
 - Registered POFs can only be transported on the installation when the individual is enroute to a bona fide sporting event.
 - All POFs on the installation must be registered with DPS within **24 hours** (DPS Fort Rucker Form 818).
- State concealed weapons permits are **NOT** valid on Fort Rucker.
 - All Soldiers that purchase a weapon at the Fort Rucker AAFES Exchange must register their weapon(s) with DPS within **24 hours** of purchase if residing on the installation or plan on bringing the weapon on post.
- All Soldiers must now get unit commander signature on DPS Form 818 when registering weapons with DPS.
- **The transportation of a loaded weapon on Fort Rucker is absolutely prohibited!!!**

(See USAACE Reg 600-1)





CHILD SUPERVISION

- Any child 9 and under must have direct supervision.
- Any child 10 y/o can be left alone for **1 hour** and 11 y/o up to **3 hours**, but have access to indirect supervision (neighbor or phone contact with parent).
- 12 -13 y/o up to **6 hours** with immediate access to adult supervision or contact with a parent, no overnight.
- 14-16 y/o no longer than **9 hours** with immediate access to adult supervision, no overnight.
- 17-18 y/o (12 grade) no more than **2 consecutive overnight periods** with access to adult supervision.

(Fort Rucker Child Supervision Policy letter, USAACE Regulation 608-6
"Supervision of Children" and AR 608-6)





MOTORCYCLE OPERATION

- Soldiers will wear an approved DOT helmet (see Appendix D, Fort Rucker Regulation 190-5).
- Leather boots or over-the-ankle leather hard-sole shoes are the only acceptable footwear while riding a motorcycle; **NO SNEAKERS.**
- Full-fingered motorcycle gloves or mittens, long trousers and a long-sleeved shirt or jacket.
- Shatter resistant eye protection.
 - It is **recommended** that Motorcycle operators and passengers wear PPE that incorporates fluorescent colors and retro reflective material, IAW AR 385-10.





STRAY ANIMALS & PETS

- Recent increase in stray animal calls to DPS.
- If you spot a stray animal, please contact the Police Desk at 255-2222.
- If you reside on Fort Rucker and own a companion pet, the companion pet must be microchipped within 72 hours of arrival to Fort Rucker.
- Animals declared a nuisance by DPS or the Post Vet Clinic are subject to removal from the installation (See Fort Rucker Reg 40-16).
- Dogs identified as aggressive breeds are prohibited on Fort Rucker. Bull Terriers, Chows, Pit Bulls, Rottweiler, Doberman Pinschers and wolf hybrids.





ACCESS CONTROL POINTS (ACPS)

- Ozark, Enterprise and Daleville Gates are open 24/7.
- Newton Gate is open from 0500-0700, 1300-1500, 2130-2245 (Mon-Fri), **Sat and Sun, closed on holidays.**
- Faulkner Gate is open from 0430-2030 (Mon-Fri), **Sat and Sun, closed on DONSA's and holidays.**
 - If in the inspection lane, have your drivers license, vehicle registration and proof of insurance ready.
- At night, turn on the interior light of the vehicle to enable security personnel to visually check the vehicle.
- Follow directions of all security personnel at Gates.
- Remind friends and family visiting Fort Rucker of our installation entry requirements.





VISITOR CONTROL CENTERS (VCC)

- Ozark Gate VCC is open from 0800-1600 (Mon-Fri), closed Sat and Sun, closed on DONSAs and holidays.
- Daleville Gate VCC is open 0800-1600 (Mon-Sun).
- Non-DoD visitors applying for a Visitor Access Card must produce a valid form of ID listed in AR 190-2 para 3-1c(3) and complete Fort Rucker Form 2746-R-E.
- Installation VCCs will issue a Visitor Access Card for up to 180 days without sponsorship.
- Visitor Access Cards are valid until midnight on the expiration date.
- Access control guards will examine all Visitor Access Cards and valid form of ID during gate operations to ensure the card has not been manipulated.
- Visitor Access Cards are non-transferable.





FISH AND GAME LAW ENFORCEMENT

- If wishing to hunt, trap, boat or fish on Fort Rucker, please ensure you familiarize yourself with Alabama State requirements and Fort Rucker Reg 215-1.
- Alcohol and outdoor recreational activities don't mix. Be responsible, think safety and enjoy yourself.
- Please review Appendix B to **Fort Rucker Reg 215-1** for common violations and penalties. Be an ethical sportsman and always comply with the requirements.
- Must contact Range Control for information on open hunting areas then use Hunt-Trac to enter the area.
- Go to **"isportsman.net"** for on-post fishing and hunting license.
- Go to **"outdooralabama.com"** for hunter education card.
- IAW USAACE Reg 600-1 and FR Reg 215-1, licensed motor vehicles are limited to operation on paved roads, gravel roads and maintained dirt roads.
 - **Trail bikes and all-terrain vehicles are prohibited from use on Fort Rucker in all areas.**
 - Law enforcement and handicapped hunters are excluded.





RECREATIONAL VEHICLES AND EQUIPMENT

- Patrons wishing to park their recreational vehicles and equipment
 - Campers
 - Boats
 - Trailers
- May do so at the Fort Rucker RV Storage Lot on Hatch Road across from the Equestrian Center and Silver Wings Golf Course.
 - They must be registered with the Arts and Craft Center on 5th Ave to utilize this lot; POC is at 255-9020.
 - Recreational vehicles and equipment may **NOT** be parked in residential areas on Fort Rucker.





SEVERE WEATHER WARNING SYSTEM

TORNADO
WARNING
SIGNAL

STEADY TONES ON THE POST SIREN SYSTEM

Steady Tone
on SIRENS

Pause

Steady Tone
on SIRENS

Pause

Steady Tone
on SIRENS

(Sirens will continue in this pattern until the threat to the Fort Rucker area has passed.)

TAKE IMMEDIATE SHELTER!

Tune to Fort Rucker Cable Channel 6,
Fort Rucker AM 1640,
Local Television and Radio Stations
For Further Emergency Information

ALL CLEAR SIGNAL



(.wav)

REPEATING HIGH/LOW TONES ON THE POST SIREN SYSTEM
(SIMILAR TO EUROPEAN EMERGENCY VEHICLES)





SIREN WARNING SYSTEM FOR:

**Intruder Alerts HAZMAT, Chemical, Biological Warnings or
Antiterrorism Warnings**



SIREN WARNING SIGNAL

LOUD WHOOPING TONES

(Tone goes from low pitch to high pitch, then repeats.)



(.wav)

IMMEDIATE ACTIONS REQUIRED:

- Lock all building entrances and exits.
- Verify identity of all personnel in building.
- Inspect interior of building for suspicious packages.
- Maintain observation over surrounding areas.
- Report suspicious persons or vehicles.
- Monitor channel 6 for further information.





DISCOVERING AND REPORTING CRIMES

- Report emergencies, all suspicious activity and prohibited conduct to the Police Duty Desk at 255-2222 immediately; to remain anonymous, call Dial-A-Crime at 255-3333.





DPS LOCATION

Directorate of Public Safety

- Headquarters for Military Police, Security Guard, Fire & Physical Security Divisions
- Location: Bldg. 5001 Lucky Star Street, Ft Rucker, AL 36362



MP Desk: 255-2222





Directorate of Public Safety
(DPS)
Bldg. 5001, Lucky Star Ave

DPS Provost Marshal
(334) 255-0056

DPS SGM
(334) 255-1922





U.S. ARMY®



RELIGIOUS SUPPORT OFFICE



USAACE & GARRISON MINISTRY TEAM

MISSION

Provide comprehensive religious support for the United States Army Aviation Center of Excellence and Fort Rucker Community to ensure the *free exercise* of religion, spiritual, moral, and ethical leadership and professional advance and services for the Command and Fort Rucker.





WHAT WE DO

- ☐ Pastoral Counseling (*Confidential*)
- ☐ Religious Literature: Daily Breads, Bibles, etc.
- ☐ Religious Education
- ☐ Religious Groups Community Liaison
- ☐ Crisis Counseling, Emergency Response
- ☐ Weddings/Marriage 101
- ☐ Memorial Ceremonies / Services
- ☐ Hospital Visitation
- ☐ Ceremony Support
- ☐ Advise on Religious Accommodations
- ☐ Referrals for Denominational Rites
- ☐ Strong Bonds Training (*Married/Single*)
- ☐ Protestant Women of Chapel
- ☐ Catholic Women of Chapel
- ☐ Youth of Chapel
- ☐ Children's Programs





CHAPEL SERVICES

Bldg 8945, 7th Avenue

(334)255-2989

<https://home.army.mil/rucker/index.php/chaplain>

Fort Rucker Chapels' Worship Services:

Saturday, 1700

Catholic Mass

Main Post Chapel

Bldg 8940, Red Cloud Road

Sunday, 0830

Traditional Protestant

Wings Chapel

Bldg 6036, Andrews Avenue

Sunday, 0900

Catholic Mass

Main Post Chapel

Bldg 8940, Red Cloud Road

Sunday, 1045

Contemporary Protestant

Wings Chapel

Bldg 6036, Andrews Avenue

Sunday, 1100 --- **(TEMPORARILY SUSPENDED, DUE TO COVID-19)**

Latter-Day Saints Worship

Wings Chapel

Bldg 6036, Andrews Avenue

Friday, 1200

Muslim Prayer

Wings Chapel

Bldg 6036, Andrews Avenue

All worship services are "in person," live streamed on the Fort Rucker Chapels Facebook page, and also available on the Fort Rucker Chaplain YouTube channel.



Fort Rucker Chapels



Fort Rucker Chaplain





INSTALLATION MINISTRY TEAM

CONTACT US:

Religious Support Office – 334-255-2989/2012

Wings Chapel – 334-255-9566

Main Post Chapel – 334-255-3140

Headquarters Chapel – 334-255-3544

Spiritual Life Center – 334-255-3946

Family Life Center – 334-255-3903

1st Aviation Brigade Chaplain – 334-255-9893

1-13th Aviation Regiment Chaplain – 334-255-1338

1-145th Aviation Regiment Chaplain – 334-255-9936

110TH Aviation Brigade Chaplain – 334-255-2238

1-11TH Aviation Regiment Chaplain—334-255-1119

1-14th Aviation Regiment Chaplain—334-255-5135

1-212th Aviation Regiment Chaplain—334-255-4542

1-223rd Aviation Regiment Chaplain—334-255-8516

164th TAOG/ATSCOM Chaplain – 334-255-8774

WOCC Chaplain – 334-255-0778





U.S. ARMY



Installation Housing Office Plain Language Briefing

USAG Fort Rucker



Welcome to the Garrison Housing Office

- The Fort Rucker Housing staff are employed by the Army to assist Service Members and their Families with housing matters and advocate on their behalf with community partners/agencies both on and off the installation
- The Housing Service Office (HSO) provides referral services and tenant/landlord dispute services
- The Installation Housing Office provides oversight of the privatized company managing on post housing and provides tenant/landlord dispute services
- The Garrison Housing Manager manages the Installation Housing Office and reports directly to the Director, Public Works and Garrison leadership

Garrison Leadership

Garrison Commander: COL Whitney Gardner

Garrison Command Sergeants Major: CSM Jasper Johnson

Garrison Deputy Garrison Commander/Manager: Mr. Chester Witkowski

Garrison Housing Manager: Mr. Van Danford





Privatized Housing Contacts

- Corvias Military Living, sometimes referred to as the Residential Communities Initiative (RCI) Company, is the privatized company that owns and manages the family housing on this installation
- Corvias is the property management company that manages the day to day operations of the privatized housing to include ensuring prompt and professional maintenance and repair, property concerns, and rent/billing issues. This is your landlord for privatized housing

Corvias Contacts:

Operations Director: Melissa Bryson

Facilities Director: Jared Alexander

Maintenance Supervisor: Stacey Wood/Dennis Deese





Privatized Housing - Tenant Bill of Rights



Military Housing Privatization Initiative Tenant Bill of Rights

The Department of Defense is fully committed to ensuring our Nation's most valued resource—its military service members and their families—have access to safe, quality, and well-maintained homes and communities on DoD installations.

The National Defense Authorization Act for Fiscal Year 2020 set out eighteen rights of military service members and their families (Tenants) residing in privatized housing. The Department of Defense commits to ensuring that privatized housing Tenants receive quality housing and fair treatment from the Military Housing Privatization Initiative project owners (MHPI companies) that operate and maintain privatized housing.

It is paramount that residents receive the full benefit of each right. The Department of Defense, through each of its Military Departments, will work diligently and expeditiously to develop the processes and procedures needed to implement these rights and make Tenants aware of them. However, many of the rights set forth by Congress pertain to legal matters that do not lend themselves to unilateral action by the Department. To the extent it is not already the case, the Military Departments commit to working with the MHPI companies to incorporate these rights and procedures into appropriate project legal documents. In some cases, more work is required before the benefits of these rights are fully available to tenants.

The Department commits to providing the full benefit of the following 15 rights by May 1, 2020.

1. The right to reside in a housing unit and a community that meets applicable health and environmental standards.
2. The right to reside in a housing unit that has working fixtures, appliances, and utilities and to reside in a community with well-maintained common areas and amenity spaces.
3. The right to a written lease with clearly defined rental terms to establish tenancy in a housing unit, including any addendums and other regulations imposed by the Landlord regarding occupancy of the housing unit and use of common areas.
4. The right to a plain-language briefing, before signing a lease and 30 days after move-in, by the installation housing office on all rights and responsibilities associated with tenancy of the housing unit, including information regarding the existence of any additional fees authorized by the lease, any utilities payments, the procedures for submitting and tracking work orders, the identity of the military tenant advocate, and the dispute resolution process.
5. The right to have sufficient time and opportunity to prepare and be present for move-in and move-out inspections, including an opportunity to obtain and complete necessary paperwork.
6. The right to report inadequate housing standards or deficits in habitability of the housing unit to the Landlord, the chain of command, and housing management office without fear of reprisal or retaliation, including reprisal or retaliation in the following forms: (A) unlawful recovery of, or attempt to recover, possession of the housing unit; (B) unlawfully increasing

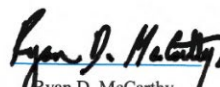
the rent, decreasing services, or increasing the obligations of a Tenant; (C) interference with a Tenant's right to privacy; (D) harassment of a Tenant; (E) refusal to honor the terms of the lease; or (F) interference with the career of a Tenant.

7. The right of access to a Military Tenant Advocate or a military legal assistance attorney, through the housing management office of the installation of the Department at which the housing unit is located to assist in the preparation of requests to initiate dispute resolution.
8. The right to receive property management services provided by a Landlord that meet or exceed industry standards and that are performed by professionally and appropriately trained, responsive and courteous customer service and maintenance staff.
9. The right to have multiple, convenient methods to communicate directly with the Landlord maintenance staff, and to receive consistently honest, accurate, straightforward, and responsive communications.
10. The right to have access to an electronic work order system through which a Tenant may request maintenance or repairs of a housing unit and track the progress of the work.
11. With respect to maintenance and repairs to a housing unit, the right to the following: (A) prompt and professional maintenance and repair; (B) to be informed of the required time frame for maintenance or repairs when a maintenance request is submitted; and (C) in the case of maintenance or repairs necessary to ensure habitability of a housing unit, to prompt relocation into suitable lodging or other housing at no cost to the Tenant until the maintenance or repairs are completed.
12. The right to receive advice from military legal assistance on procedures involving mechanisms for resolving disputes with the property management company or property manager to include mediation, arbitration, and filing claims against a Landlord.
13. The right to have reasonable, advance notice of any entrance by a Landlord, installation housing staff, or chain of command into the housing unit, except in the case of an emergency or abandonment of the housing unit.
14. The right to not pay non-refundable fees or have application of rent credits arbitrarily held.
15. The right to expect common documents, forms, and processes for housing units will be the same for all installations of the Department, to the maximum extent applicable without violating local, State, and Federal regulations.

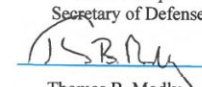
With respect to the remaining three rights—access to maintenance history, process for dispute resolution, and withholding of rent until disputes are resolved—the Department will continue to work with the MHPI companies and, as necessary, Congress to ensure the benefits of these rights are fully available. While the Department develops standardized, formal processes for these rights, service members and their families will be able to leverage the support available from their respective Military Departments to address and resolve relevant housing issues. Tenants seeking assistance should continue to engage their housing office, installation leadership, or chain of command.


Mark T. Esper

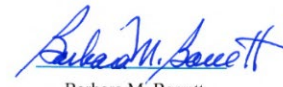
Secretary of Defense


Ryan D. McCarthy

Secretary of the Army


Thomas B. Modly

Acting Secretary of the Navy


Barbara M. Barrett

Secretary of the Air Force

* Copy is available upon request





Privatized Housing - Tenant Bill of Rights

The Military Housing Privatization Initiative ***Tenant Bill of Rights*** requires the Garrison Housing Office provide a plain language brief to all residents of privatized housing prior to lease signing and again 30 days after move-in on all rights and responsibilities associated with tenancy of the housing unit

- You have the right to reside in a housing unit and a community that meets applicable health and environmental standards. (Right 1)
- You have the right to reside in a housing unit that has working fixtures, appliances, and utilities and to reside in a community with well-maintained common areas and amenity space. (Right 2)
- You have the right to a written lease with clearly defined rental terms to establish tenancy in a housing unit, including any addendums and other regulations imposed by the Landlord regarding occupancy of the housing unit and use of common areas. (Right 3)
- The right to a plain-language briefing, before signing a lease and 30 days after move-in, by the installation housing office on all rights and responsibilities associated with tenancy of the housing unit (Right 4)
- You have the right to have sufficient time and opportunity to prepare and be present for move-in and move-out inspections, including an opportunity to obtain and complete necessary paperwork. (Right 5)





Privatized Housing - Tenant Bill of Rights

- You have the right to report inadequate housing standards or deficits in habitability of the housing unit to the Landlord, the chain of command, and Installation housing office without fear of reprisal or realization, including (A) unlawful recovery of, or attempt to recover, possession of the housing unit; (B) unlawfully increasing the rent, decreasing services, or increasing the obligations of a tenant; (C) interference with a tenant's right to privacy; (D) harassment of a tenant; (E) refusal to honor the terms of the lease; (F) interference with the career of the tenant (Right 6)
- You have the right to access to a Military Tenant Advocate or a military legal assistance attorney, through the Installation housing office to assist in the preparation of requests to initiate dispute resolution (Right 7)
- The right to receive property management services provided by the Landlord that meet or exceed industry standards and that are performed by professionally and appropriately trained responsive and courteous customer service and maintenance staff. (Right 8)
 - The Fort Rucker Installation Housing Office serves as your Military Tenant Advocate.
 - Contact: Van Danford, Chief Housing Division, 22470 Christian Road, (334) 255-2984 or Gaye Hines, Housing Manager, Building 5700 (Soldier Service Center) (334) 255-9230





Privatized Housing - Tenant Bill of Rights

- You have the right to receive advice from military legal assistance on procedures involving mechanisms for resolving disputes with the property management company or property manager to include mediation, arbitration, and filing claims against the Landlord. (Right 12)
 - SJA Office POC: 334-255-2547 Bldg. 5700, Suite 320 Fort Rucker, AL 36362
- You have the right to have multiple, convenient methods to communicate directly with the privatized Landlord maintenance staff, and to receive consistent, honest, accurate, straightforward and responsive communications. (Right 9)
- You have the right to have access to an electronic work order system through which a tenant may request maintenance or repairs of a housing unit and track the progress of the work. (Right 10)
 - Corvias Property Management
 - 334-230-5134
 - 22470 Christian Rd Fort Rucker, AL 36362
 - <https://fortruckercorvias.residentportal.com>





Privatized Housing - Tenant Bill of Rights

- You have the right to the following: (A) prompt and professional maintenance and repair; (B) to be informed of the required time frame for maintenance and repairs when a maintenance request is submitted; and (C) in the case of maintenance or repairs necessary to ensure habitability of a housing unit, to prompt relocation into suitable lodging or other housing at no cost to the tenant until the maintenance or repairs are completed. (Right 11)
- Displaced Resident Policies
 - ASAIE&E Memorandum, SAIE, Feb 14, 2020, Army Residential Communities Initiative Company Minimum Standard Resident Displacement Guidelines
 - ASAIE&E Memorandum, SAIE, Jan 23, 2020, Subject: Procedures for Approving Privatized Housing Habitability after Remediation, Mitigation, Stabilization and abatement
 - IMCOM Memorandum, Headquarters Installation Management Command, IMPW-H, JAN 31 2020, subject: Procedures for Certifying Housing Habitability for Army Family Housing, Leased Housing, Unaccompanied Housing and Privatized Homes
 - IMCOM Memorandum, Headquarters Installation Management Command, IMPW-H, MAR 11 2020, subject: Command Guidance Army Residential Communities Initiative (RCI) Company Minimum Standard Resident Displacement Guidelines
 - ASA IE&E Memorandum, Dated XXX,
 - “Housing Maintenance Quality Assurance and Environmental Hazard Oversight Program” provides
 - clear standards and details of required oversight of Army housing maintenance

* Copy is available upon request





Privatized Housing - Tenant Bill of Rights

Phone Call & In Person Submissions Work orders

Call 334-230-5134 or visit any community office to place a work order.

Resident Portal Submissions

<https://fortruckercorvias.residentportal.com>

Residents can track work order progress in real time in resident portal

- EMERGENCY WORK ORDERS - RESPONSE TIME: EIGHT HOURS OR LESS
- URGENT- COMPLETION TIME: THREE-WORKING DAYS OR LESS
- ROUTINE- COMPLETION TIME: TEN-WORKING DAYS OR LESS

Work order or maintenance ticket to be closed only once the tenant and Installation Housing Office signs off

- The right to have reasonable advance notice of any entrance by the Landlord, Installation housing staff, or chain of command into the housing unit, except in the case of an emergency or abandonment of the housing unit. (Right 13)
 - Resident will receive a minimum 24HR notification by phone





- The right to not pay non-refundable fees or have application of rent credits arbitrarily withheld. (Right 14)
- The right to expect common documents, forms, and processes for housing units will be the same for all Army Installations, to the maximum extent applicable without violating local, state, or federal regulations. (Right 15)





Privatized Housing – Tenant Responsibilities



Military Housing Privatization Initiative

Tenant Responsibilities

This document highlights important responsibilities of Military Service Members and their families (Tenants) residing in Privatized Housing.

1. **Prompt Reporting.** The responsibility to report in a timely manner any apparent environmental, safety, or health hazards of the home to the Landlord and any defective, broken, damaged, or malfunctioning building systems, fixtures, appliances, or other parts of the home, the common areas, or related facilities.
2. **Care for the Home.** The responsibility to maintain standard upkeep of the home as instructed by the housing management office.
3. **Personal Conduct.** The responsibility to conduct oneself as a Tenant in a manner that will not disturb neighbors, and to assume responsibility for one's actions and those of a family member or guest in the housing unit or common areas, including the responsibility not to engage in any inappropriate, unauthorized, or criminal activity in the home or common areas.
4. **Access by Landlord.** The responsibility to allow the Landlord reasonable access to the rental home in accordance with the terms of the tenant lease agreement to allow the Landlord to make necessary repairs in a timely manner.
5. **Rules and Guidelines.** The responsibility to read all lease-related materials provided by the Landlord and to comply with the terms of the lease agreement, lease addenda, and any associated rules and guidelines.

** Copy is available upon request*





Privatized Housing – Tenant Responsibilities

- The Military Housing Privatization Initiative Tenant Bill of Rights highlights 5 important responsibilities for Service Members and their Families while they reside in privatized family housing.
 1. The responsibility to report in a timely manner any apparent environmental, safety, or health hazards of the home to the Landlord and any defective, broken, damaged, or malfunctioning building systems, fixtures, appliances, or other parts of the home, the common areas, or related facilities.
 2. The responsibility to maintain standard upkeep of the home as instructed by the housing management office.

Automobiles, motorcycles or mopeds may not be parked on patios, porches, sidewalks or grassy areas. In homes that have one parking space, motorcycles may be parked on the front porch. Vehicles are not to be stored inside the home. Inoperable, unlicensed, or abandoned vehicles will be towed away at the Resident's expense. At no time will vehicles be permitted to be on jacks. Parking for boats, recreational vehicles, pop-up campers, camper shells, and trailers of any kind is prohibited in the community. They may be stored at the Fort Rucker Recreational Vehicle Park Storage Facility located near the Equestrian Center. Please contact the Skills, Arts & Crafts Shop at 255-9020 for rates





Privatized Housing – Tenant Responsibilities

3. The responsibility to conduct oneself as a Tenant in a manner that will not disturb neighbors, and to assume responsibility for one's actions and those of a family member or guest in the housing unit or common areas, including the responsibility not to engage in any inappropriate, unauthorized, or criminal activity in the home or common areas.
 - Please contact the Resident Management Office at 334-440-8988 for any community issues or concerns.
4. The responsibility to allow the Landlord reasonable access to the rental home in accordance with the terms of the tenant lease agreement to all the Landlord to make necessary repairs in a timely manner.
5. The responsibility to read all lease-related materials provided by the Landlord and to comply with the terms of the lease agreement, lease addenda, and any associated rules and guidelines.





Garrison Housing Services Office (HSO)

The goal of the HSO is to implement and maintain a high quality worldwide resource for relocation services that is innovative, comprehensive, and the first choice of information and support when Soldiers and families relocate.

- Non-discriminatory listings of adequate and affordable rental and for-sale housing
- Counseling/referral on eligible installation services (i.e. legal, education, Exceptional Family Member Program)
- Preliminary inquiries to validate housing discrimination complaints
- Liaison with community and government officials / organizations (on and off post)
- Housing data exchange with other DoD housing offices
- Liaisons with Army Community Services in support of the Housing Relocation Assistance Program
- Housing market area data for use in developing market analyses Rental negotiations and lease review





Garrison Housing Services Office (HSO)

- One-Stop, Full Service from Arrival to Departure for the Following:
 - Home buying counseling
 - Landlord-tenant dispute resolution
 - Basic Allowance for Housing (BAH) data submission
 - Property inspections
 - ❑ NEW---Per FY20 NDAA: If tenant is not available for pre-assignment walkthrough inspection, Housing Office must attend on tenant's behalf
 - ❑ NEW---Per FY20 NDAA: The Housing Manager shall initiate contact with resident 15 day and 60 days after move in regarding the satisfaction of the resident.
 - Administrative assistance with utility company fees/deposits, connections, and billings
 - Informational briefings (in- and out-processing, entitlements), community outreach





Furniture Safety & Additional Information

- Tenants are permitted to anchor any furniture, television, or large appliance to the wall of the unit for purposes of preventing such item from tipping over without incurring a penalty or obligation to repair the wall upon vacating the unit if the Landlord does not anchor the furniture for the tenant.
- Community features include:
 - Community Centers with family activities and events
 - Fitness room, resident computer lab, meeting room, Wi-Fi Café or Media Center
 - 3 Community Pools
 - Playgrounds
 - No security deposits or hook-up fees for utilities
 - Family support services
 - Lawn care, trash service and recycling program
 - 24 hour response maintenance team





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For information, contact the U.S. Field Studies Program at Fort
Rucker

usarmy.ruckerfsp@mail.mil
(334) 255-2391





RED CROSS

Service to Armed Forces, Program Manager– 205-603-2180



American Red Cross

Red Cross Offering Virtual Resiliency Course on COVID-19

For more information and to schedule a workshop call- 228-224-7232

Lyster Clinic Volunteers

Professional healthcare volunteers only at Lyster for the time being

SAF Emergency Communication

To initiate an Emergency Message call 1.877.272.7337

Death, illness, Birth, Info and Referral – emergency MUST be for immediate family to initiate message and notifications





ARMY EMERGENCY RELIEF

**MORTGAGE/
RENT**

UTILITIES

FOOD

**Army Emergency Relief
Provides HOPE during
Financial Troubled Times
#JustAsk**

**PCS MOVE
COSTS**

**VEHICLE
REPAIRS**

**EMERGENCY
TRAVEL**

**Ft Rucker AER Office:
Building 5700, Rm 350
334-255-2341**





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 - DFAS Early Pay
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For questions please contact us at:
Telephone: 816-412-6027





ENTERPRISE CHAMBER OF COMMERCE



Enterprise Chamber of Commerce
553 Glover Avenue, Enterprise, AL 36330
(334) 347-0581

Find out more about Enterprise, Alabama here:



www.EnterpriseAlabama.com



Enterprise Chamber of Commerce



enterprisechamber





MWR MARKETING

Center Library

212 Ruf Ave.
(334)255-3885

<https://rucker.armymwr.com/categories/libraries>

CENTER LIBRARY HOW TO ORDER MATERIALS

PATRONS CAN REQUEST ITEMS BY PHONE OR EMAIL.

EMAIL:

usarmy.rucker.imcom-atlantic.mbx.dfmwr--center-library@mail.mil

GMAIL:

fruckercenterlibrary@gmail.com

ONCE ITEMS ARE AVAILABLE, THE PATRON WILL BE NOTIFIED AND GIVEN A TIME TO PICK UP THEIR MATERIALS.

FOR MORE INFORMATION CONTACT (334) 255-3885

Operating Hours *

MONDAY - FRIDAY 10AM TO 5 PM
SATURDAY 10 AM TO 2 PM
CLOSED SUNDAYS AND HOLIDAYS

*Hours subject to change

The digital library is always open.

OPEN 24 HOURS

Read on Libby.
The one-tap reading app from our library.

No classes or scheduled activities until further notice. Browsing is available, but curbside pickup is encouraged.



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ARMY SUBSTANCE ABUSE PROGRAM (ASAP)

The ASAP mission is to strengthen the overall fitness and effectiveness of the Army's workforce to conserve manpower and enhance the combat readiness of Soldiers.

ASAP Services include:

- Training- ASAP staff provides Alcohol Awareness & Suicide Prevention Training annually & will address specific organizational trends as needed. For more information, call 334-255-7919 or 334-255-7508.
- Drug Testing & Unit Prevention Leader (UPL) Training- Drug testing services are provided for new employees and DACs in a Testing Designated Position (TDP); UPL training is provided quarterly. For more information, call 334-255-7921.
- Employee Assistance Program (EAP)- The EAP Coordinator provides short term, solution focused counseling for DA Civilians, NAF employees, adult Family Members of active duty Soldiers and retirees. For more information, call 334-255-7678.

The ASAP is located inside Lyster Army Health Clinic, Suite T100.
For questions or concerns about any of these services, please contact
ASAP Manager, 334-255-7450.





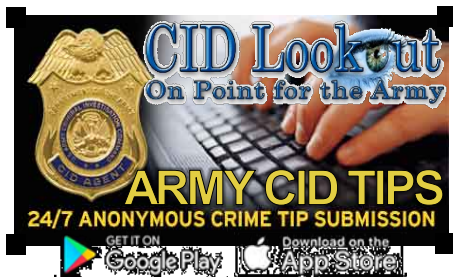
CRIMINAL INVESTIGATION DIVISION

MISSION:

- Conducts serious & Sensitive Criminal Investigations
- Collects, analyzes, and disseminates criminal intelligence.
- Conducts protective services operations
- Provides forensic laboratory support
- Provides Logistic Security Support

To report crime contact the Fort Rucker MP Desk at 255-2222.

Recruiting and administrative questions Fort Rucker CID Office: 334-255-3108.



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FORT RUCKER COMMISSARY

for POC, Call 334-255-6671 X 3300

The following patrons have priority shopping during the first hour of operation

Tuesday-Saturday (0900-1000)

Sunday (1000-1100)

- **Military in Uniform**
- **62 Years or Older**
- **Immunocompromised**
- **Disabled**
- **Spouses of Deployed Soldiers with Young Children**

- Only authorized customers – this includes disabled veterans with VHIC cards – will be able to enter the Commissary. Visitors will no longer be allowed to accompany authorized customers and a 100% ID check is in place at the main entrance.
- Temperature screenings are being conducted upon entering the Commissary.
- ALL persons entering the Commissary must wear a facial covering.
- Customers scan their own ID cards so cashiers can provide them touchless transaction
- Reusable bag usage has been discontinued as a precaution during COVID-19
- All special events have been cancelled due to COVID-19, to include sidewalk sales, in-store products demonstrations (including DeCA's free coffee program), group tours, and vendor-sponsored events.





CORVIAS

Corvias Leasing Office 334-440-8988

- Sense of community, convenience and many amenities commonly found in upscale residential communities
- All-Inclusive Living
- All Utilities Included
- Spacious 2, 3 and 4 bedroom homes
- No commute to work
 - Skip the gates and go straight to PT
 - Save money, go home for lunch



Corvias
PROPERTY MANAGEMENT





ARMY CONTINUING EDUCATION SYSTEM

Services available to all Fort Rucker Community members

- **Army Tuition and Credentialing Assistance**
- **In and Out Processing**
- **Transition/Separation Counseling (ETS/Retirement/Demobilization/Chapters)**
- **Education Career and School Counseling**
- **Army Personnel Testing (only SIFT available)**
- **VA Education Benefit Counseling (GI BILL's/Transfers)**
- **Scholarship Information**
- **Education/Promotion Point Memos**

Contact through GoArmyEd (create helpdesk case) or Visit

https://www.goarmyed.com/public/facility_pages/Fort_Rucker_Education_Center/default.asp

(account not required)





Enterprise Chamber of Commerce
553 Glover Avenue, Enterprise, AL 36330
(334) 347-0581

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Enterprise Chamber of Commerce

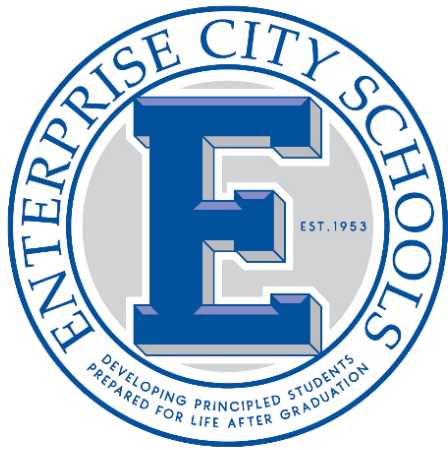


enterprisechamber





ENTERPRISE CITY SCHOOLS



For more information contact the
Military Family Support Liaison
(334) 447-6893





Financial Readiness Program (FRP)

Providing tools to help your money work for you

Individual Financial Counseling

- Budget & Debt Reduction
- Security Clearances & Credit Analysis
- Investments/TSP
- Student Loan Management
- Home Buying
- Consumer Complaints



Proactive Education

- 1st Term Budget Development (*mandatory)
- Unit Briefings
- Workshops



Call 334-255-9631 to set up an appointment





MVISC

MULTIMEDIA VISUAL INFORMATION SERVICE CENTER

Photography Graphic Design
Videography Presentation



For questions or additional information on all of the services MVISC provides, call (334) 255-9770 or visit online at <https://home.army.mil/rucker/> and search for MVISC.



TADSS WAREHOUSE *Training Aids*
DEVICE FABRICATION *Service*

ENGAGEMENT *Skills Trainer*
HMMWV EGRESS *Assistance Trainer*

For questions or additional information on all of the services TADSS provides, call (334) 255-9475 or visit online at <https://home.army.mil/rucker/> and search for Training Aids, Devices, Simulators and Simulations / TADSS.





RELOCATION READINESS PROGRAM

PCS MOVE ASSISTANCE:

Overseas information
Relocation information
Welcome Guides
English as a second language

LENDING HANGAR:

Call or email to schedule an
Appointment to borrow
Household items.
This is for **urgent** loan outs only
PCS moves inbound and outbound..



Newcomers Welcome Slides will be used until the COVID19 protocols change and allow us to conduct our normal event.

Contact information:

(334) 255-3735





ELLIS D. PARKER ELEMENTARY SCHOOL

School Address

Bldg. 21041 Red Cloud Rd
Fort Rucker, AL 36362-0279

Phone: [334-255-1607](tel:334-255-1607) Email: parkeresoffice@dodea.edu

Office Hours: 7:00A.M.- 4:00P.M.



K-6

7:45 A.M. Buses Arrive *8:00 A.M. Instruction Begins
3:00 P.M. Dismissal * Early Release is Thursday at 1:45 P.M.

PreK A.M. 8:00 A.M.-11:00 A.M. Early Release Thursday 8:00 A.M.-10:30 A.M.

PreK P.M. 12:30 P.M.-3:00 P.M. Early Release Thursday 11:45 A.M.-1:45 P.M.





Fort Rucker Veterinary Clinic

Bldg 9402 | Dust Off Rd
Fort Rucker, AL 36362
(334) 255-9061

Pets Seen by **Appointment Only** | Walk-Ins for Registration Welcome

Hours: Mon—Wed, Fri 0800—1200, 1300—1600
Closed: Thursdays and the last working day of each month

HOUSING REQUIREMENTS

DOGS & CATS:

- ♦ Veterinary Clinic Registration
- ♦ Current vaccinations
- ♦ Microchip
- ♦ Current annual heartworm test
- ♦ Current annual fecal exam



ADDITIONAL SERVICES

- ♦ Wellness Exams
- ♦ Sick Call Appointments
- ♦ Out-patient Surgical Procedures
- ♦ Comprehensive Oral Health Plans and Treatment



PCS SOON?

Let us help! Ask our team
about...

- ♦ Moving with Your Pet
- ♦ Destination Requirements
 - ♦ Health Certificates
 - ♦ Medical Records

It takes several weeks to months to
prepare your pet(s) and the health
certificate for OCONUS PCS—please
let us know ASAP!





INFORMATION AND REFERRAL

contact number- (334) 255-3161/3670

- * Integrated Resource File (on and off post)**
- * Intake, Assessment, Referral, & Follow-up**
- * Service Support**
- * Community Outreach**





FORT RUCKER FIRE & EMERGENCY SERVICES

Fire Dept HQ
Bldg. 4503 Kingsman St.
Fort Rucker, AL 36362
Phone: 334-255-3316



Fire Prevention
Bldg. 5001 Lucky Star St.
Fort Rucker, AL 36362-0279
Phone: 334-255-3546

- Fort Rucker Fire & Emergency Services provide the following responses:
 - Emergency Fire Response
 - Fire Prevention
 - Medical First Responders
 - Hazmat Awareness/Response
 - Vehicle Extrication
 - CBRNE
 - Fire Inspection
 - Code Compliance
 - Technical Rescue





BAY COUNTY VET CENTER



**3109 Minnesota Ave, Suite
101**

Panama City, FL 32405

850-522-6102

**Mon & Fri, 0700-1630
Tue – Thu, 0700 - 1900
as circumstances allow**

Readjustment Counseling Services

For

**Veterans, Active Duty, National Guard &
Reserve, and Family Members dealing with
PTSD**



You will talk to a professional counselor who is probably a Veteran, with no cost or insurance, and **NOBODY** can find out, extreme confidentiality!

Veterans Outreach Program Specialist

www.vetcenter.va.gov, 877-WAR-VETS





Voting Assistance

**Military Service members and eligible Family Members
Apply for your Absentee Ballot!**

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP)
www.fvap.gov

**Register & Request Your Absentee Ballot
by filling out the
FEDERAL POST CARD APPLICATION**

You Can Vote from Anywhere

when you're in the military or an American overseas

Request an Absentee Ballot



FVAP.GOV
FEDERAL VOTING ASSISTANCE PROGRAM

INSTALLATION VOTING ASSISTANCE OFFICE

Building: 5700, Room: 280 (MPD)

334-255-1839 / 0700 - 1615 / Mon - Fri





Aviation Technical Library



Hours:
Monday – Thursday
0800 – 1800
Fridays
0800 – 1600

Contact us:
Reference: 334-255-2324
Circulation: 334-255-2944

Librarians

We help you
with your research,
citation needs
and questions.

*Proctoring available

Technology

NIPRNET,
NIPR-Wi-Fi,
docking stations,
black & white
printer, scanner & copier

Resources

Print,
digital and audiobooks,
online databases,
newspaper,
journal and full text articles





BROWN DENTAL CLINIC

Location: Bldg. 4405; 4405 Innkeeper Street
Phone Number: 334-255-3393/2367
Sick Call: Report at 0730 hrs. Mon-Fri

COVID-19 Hours of Operation and Limited Services:

**Walk-in DRC4 Exams Mon-Thur 0730-1500
hrs. and Fridays 0730- 1400 hrs.**

**In and Out Processing Mon-Thur 0930-
1500 and Fridays 0930-1400 hrs.**

Dental Emergency After Hours and Holidays: 334-400-6099





FAMILY ADVOCACY PROGRAM

Report Suspected Child Abuse/Neglect

- ▶ FAP Treatment (Lyster Army Health Clinic)
(334) 255-7029 (duty day)
- ▶ Alabama DHR: 800-4ACHILD (422-4453)
- ▶ Fort Rucker Military Police (334) 255-2222
or Off Post Law Enforcement

Adult Domestic Violence / Intimate Partner Abuse

Fort Rucker Military Police (334) 255-2222
or Off Post Law Enforcement

FAP Treatment (Lyster Army Health Clinic)
(334) 255-7029 (duty day)

- ▶ Family Advocacy Program: (for restricted and unrestricted reporting options)
Fort Rucker: 24/7 Domestic Violence Hotline: (334) 379-7947



To sign up for
parenting/cooperative
parenting and
divorce/anger/ or stress
management classes
call FAP at (334) 255-
3898





FAMILY ADVOCACY PROGRAM TROOP TRAINING

Service members will:

- ✓ Identify FAP prevention, intervention, and treatment program resources
- ✓ Increase awareness of Army policies, procedures, and legal requirements for reporting Family violence
- ✓ Increase understanding of the dynamics of Family violence





AVIATION TECHNICAL LIBRARY

DIGITAL RESOURCES

EBSCOHost
ProQuest
eBooks
Jane's Defence
Military & Gov't Collection

Physical Collection

Non-Fiction
Audiobooks
DVDs
Periodicals
Reference

Contact Info.

Phone: 334-255-2944

Email: **usarmy.rucker.avncoe.mbx.avia
tion-technical-library@mail.mil**





Ozark City Schools is led by an administrative cadre including the superintendent, Dr. Rick McInturf, and building principals with oversight from a 5 member locally appointed school board, the Ozark City School system is a great place in which to educate your children. Located in the southeastern corner of Alabama, Ozark, the home of Ft. Rucker and Army Aviation, is one of the South's best-kept secrets.

Rigorous academics, relevant instructions, and meaningful relationships are the hallmarks of this school system which provides a learning environment that not only meets but exceeds the state standards. Students learn and grow in ways that help prepare to enter the 21st-century world equipped with powerful skills that ensure success. The 21st-century adult will need to work in an environment that promotes collaboration and problem-solving in multicultural, multilingual and multinational groups. The 21st-century adult will need strong negotiating skills and will need to be able to access multiple types of information from multiple sources and use this information productively in a world where information will be the key to unlocking personal, organizational and national success.

Ozark City Schools have received multiple recognitions and honors. We are proud to be STEM Accredited and a CLAS Banner School. Empower your children by giving them an education that out distances other offerings in the area. Come for a visit and discover for yourself the small town with a big heart and schools that offer the best education in the Wiregrass

Ozark City Schools provides competitive sports and academics for students. For more information contact OCBE at (334) 774-5197 or:

Smith Middle School Principal
(334) 774-4913
Carroll High School Principal
(334) 774-4915

Mixon Intermediate Principal
(334) 774-4912
Lisenby Primary School Principal
(334) 774-4919
Carroll High School Career Center
(334) 774-4949





Scouts BSA Troop 50 Boys Fort Rucker



Become an Eagle Scout!!!!



Weekly Meetings:
Tuesdays, 1900-2030
*at the Fort Rucker
Spiritual Life Center.*



Questions Email:

Scoutmaster – tr50fortucker@gmail.com





Scouts BSA Troop 50 Girls Fort Rucker

****Coming Soon** – Chartering in February**



Informational Meeting:

1900, 26 January 2021 at the Fort Rucker Spiritual Life Center.

First Troop meeting on the 8th of February 2021 at 1900.

Will meet on Tuesday nights at the Spiritual Life Center from 1900-2030.

Questions Email:

Scoutmaster –

FRALTroop50girls@gmail.com

Become an Eagle Scout!!!!





Cub Scout Pack 50 Fort Rucker



Cub Scouting is available to:

- Boys and Girls
 - Kindergarten through 5th Grade
- And is a *Family Friendly Program!!*

Cub Scouting aims to promote:

- Character development
- Citizenship training
- Personal fitness
- Leadership.

*Meeting times and locations vary by Den (Grade)
with most meeting on Thursdays at 1800.*

We meet at the Old Commissary between the PX
and Movie Theater.

Questions Email:

Cubmaster – cubmaster@fortrucker50.mypack.us

Committee Chair – committeechair@fortrucker50.mypack.us





Child & Youth Services

- Parent Central Services, Bldg 5700 Hours: M-F 0730-1600 hrs., 334-255-9638
Information and registration for all CYS programs
- School Liaison Officer, Bldg 132, Hours: 0730-1630 hrs., 334-255-9812
School information for on and off posts schools, registration, school zones, concerns
- Child Development Center, Bldg 8938 Hours: M-F 0530-1800 hrs., 334-255-2262
Day care and pre school for ages 8 weeks through 5 years
- School Age Center, Bldg. 2806, Hours: M-F 0530-1800 hrs., 334-255-9108
Care for children in kindergarten-5th grade
- Youth Center, Bldg. 2800 Hours: M-Th 1300-1900 Fri 1300-2230, 334-255-2271
Recreation program for 11 yr. olds in sixth grade – 12th grade.
- Youth Sports and Fitness, Bldg. 8950 Hours: M-Th 1500-1900 Fri 1500-1800
(currently closed), 334-255-2254
Seasonal sports programs and fitness activities
- SKIES Instructional Programs, Bldg. 2800(currently closed), 334-255-2254
Instructional programs to include swimming, gymnastics and music





THRIFT SHOP

Fort Rucker Thrift Shop



we're all in this
together
six feet apart



keeping with the Fort Rucker Guidelines
and Safety of all concerned we will be
extending our closure until further notice.





EMBRY-RIDDLE

Aeronautical University

The Embry-Riddle Fort Rucker Campus — offers associate, bachelor's, and master's degrees, as well as undergraduate certifications.

Please call or email us for a list of our programs available.

4502 Kingsman Street

(334)598-6232

fortrucker@erau.edu

<https://worldwide.erau.edu/locations/fort-rucker>





Employment Readiness

Mission: To increase clients' opportunities to secure meaningful employment, both on-and off-post.

Means:

✧ Educational Workshops (federal & private sector)
✧ 1 to 1 Virtual Client Appointments focused on...

- *career exploration*
- *résumé reviews*
- *cover letter creation*
- *mock interviewing*
- *agency referrals*



"Discover a career you 'get' to do...not a job that you 'have' to do!"

Contact Mike @ Michael.d.kozlowski2.civ@mail.mil or 334-245-3368





MWR Marketing



FORT RUCKER FAMILY & MWR STAY IN THE KNOW

FAMILY & MWR MARKETING SERVICES

FOR SOLDIERS

FOR FAMILIES

FOR RETIREEES

FOR CIVILIANS





MWR Marketing

LIKE US ON FACEBOOK!



FORT RUCKER MWR





ARTS & CRAFTSCENTER

HOURS OF OPERATION

Sunday - Tuesday:

CLOSED

Wednesday - Friday:

9:00 a.m. - 6:00 p.m.

Saturday:

9:00 a.m. - 4:00 p.m.

TO-GO PAINTINGS

- Different difficulty levels for all ages
- Kit includes 8x10 canvas, paints, original artwork copy, & 1 carbon paper sheet
- Brush not included

TO-GO CERAMICS

- Wide variety of ceramics starting at \$2
- Patrons pick out pieces, paint/underglaze supplied
- Patrons bring back dry ceramics for fire and take home completed piece.





MWR Marketing



GLOW MASKERADE BOWLING

FRIDAY & SATURDAY 5 P.M.-9 P.M.
\$10 PER BOWLER

UNLIMITED BOWL WITH SHOE RENTAL INCLUDED





MWR Marketing

WE'RE BACK!
NOW OPEN FOR DINE-IN



MONDAY-FRIDAY
11:00 A.M. - 2:00 P.M.





MWR Marketing



SILVER WINGS GOLF CLUB — FORT RUCKER —



Silver Wings Golf Club
(334) 255-0089
Bldg. 20067, Combat Rd., Fort Rucker
Open to the Public

 Silver Wings Golf Club
 Silver Wings Golf Club
<https://rucker.armymwr.com>





MWR Marketing





OUTDOOR RECREATION

SERVICE CENTER & LAKE THOLOCCO LODGING

HOURS OF OPERATION (MARCH-OCTOBER)

Monday	8:00 a.m.-4:00 p.m.
Tuesday	8:00 a.m.-4:00 p.m.
Wednesday . .	8:00 a.m.-4:00 p.m.
Thursday . . .	8:00 a.m.-4:00 p.m.
Friday	8:00 a.m.-4:00 p.m.
Saturday	8:00 a.m.-4:00 p.m.
Sunday	8:00 a.m.-4:00 p.m.

**CLOSED THANKSGIVING DAY,
CHRISTMAS DAY, & NEW YEAR'S DAY**

**CLOSE AT 12 P.M. ON THE DAY BEFORE
THANKSGIVING, CHRISTMAS EVE, &
NEW YEAR'S EVE**

**ADJUSTED HOLIDAY HOURS - CALL
FOR DETAILS**

**NO PUBLIC RESTROOM (PUBLIC RESTROOM ACROSS FROM MARINA)
CALL TO MAKE A RESERVATION
OUTDOOR RECREATION (334) 255-4305 • LAKE LODGING (334) 255-4234**





RIDING LESSONS

FORT RUCKER RIDING STABLES

(334) 255-0021





MWR Marketing

RUCKER RUNS

**SIGN UP AT EITHER
FITNESS FACILITY**

**IMPROVE STRENGTH
& ENDURANCE
THROUGH PROGRESSIVE
WALKING & RUNNING**

RUCKER.ARMYMWR.COM





SELF-HELP PROGRAM

ACCESS TO ON-SITE
TRAINED INSTRUCTION,
ASSISTANCE, TOOLS
AND EQUIPMENT.





FORT RUCKER

**LOOKING FOR LEMON
LOT REGISTRATION?**

**SEE TINA BARBER OR
DEANNA DUANE AT
AUTOMOTIVE SKILLS OR
CALL 255-1075 DURING
7:30 A.M. - 4:30 P.M.**

LEMON LOT





QUARTER MANIA NIGHT

MONDAY NIGHTS 5 P.M. - 9 P.M.

\$7.00 COVER CHARGE PER PERSON
EACH GAME, SHOES, FOUNTAIN DRINKS: 25¢
RUCKER LANES BOWLING





THANK YOU TO OUR SPONSORS:



*Dothan and Enterprise
Martial Arts
Academy*

"Enhancing the Development of
Character and Promoting a Healthy
Lifestyle through Martial Arts"

Sponsorship does not imply Army or DoD endorsement





THANK YOU TO OUR SPONSORS:

MEDICAL CENTER ENTERPRISE

Where Healthcare and Community Connect

Jenna Adaway



Flowers Hospital



REGENCY
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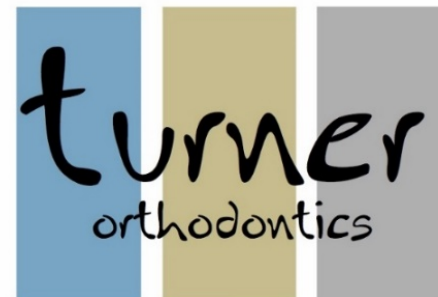


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NEWCOMERS WELCOME

This is to certify that _____
has completed the online Newcomers Welcome Informational
slide deck.

Date _____

Email to douglas.w.schwab2.civ@mail.mil

